



# ANNUAL ACCESSIBILITY STATUS REPORT – 2019

Ontarians with Disabilities Act, 2001 (ODA)  
Accessibility for Ontarians with Disabilities Act, 2005 (AODA)



An update on the actions by King to prevent and remove barriers for persons with disabilities as outlined in the Township of King's 2018 – 2025 Multi-Year Accessibility Plan.

This document is available in an accessible alternate format by request

## ACCESSIBILITY STATUS REPORT - OVERVIEW

The Township of King is pleased to present its 2019 Annual Status Report, the first review and status update to the 2018-2025 Multi-Year Accessibility Plan. It is designed to include the requirements of both accessibility laws, the *Ontarians with Disabilities Act, 2001* (ODA) and the *Accessibility for Ontarians with Disabilities Act, 2005* (AODA) and meet the requirement to review and report on achievements to the Multi-Year Accessibility Plan annually.

The Township of King’s 2018-2025 Multi-Year Accessibility Plan (“the Plan”) was prepared in consultation with the Accessibility Advisory Committee (AAC) and Township staff. The Plan was approved by Council on October 7, 2019 and outlines the Township of King’s strategy to identify, remove and prevent barriers faced by persons with disabilities and ensure inclusion for everyone in every service or program King has to offer.

The 2019 Accessibility Status Report highlights some of King’s achievements over the past year which has improved accessibility and removed or prevented barriers within the Township’s facilities, programs and services. It must include updates on actions to implement King’s 2018 – 2025 Multi-Year Accessibility Plan and outline strategies/actions to **identify, prevent and remove barriers** for persons with disabilities in our programs, services and facilities. It must also include the Township’s strategy for meeting the requirements of the AODA.



**KING – WHERE EVERYONE IS WELCOME!**

## A MESSAGE FROM THE CHAIR OF THE ACCESSIBILITY ADVISORY COMMITTEE

It is an honour and privilege to Chair the Accessibility Advisory Committee (AAC). As we move toward the 2025 deadline for all municipalities and businesses to be in compliance with the *Accessibility for Ontarians with Disabilities Act, 2005*, (AODA) our Committee still has a lot of work to do. Guided by a Multi-Year Accessibility Plan and supported by competent Township staff and dedicated and enthusiastic volunteers, we continue to make considerable progress with implementing community outreach programs.

The development of the Accessibility Friendly Awareness Checklist is but one example of the progress being made by the Committee. Our Committee has also completed a review of all Township owned properties using our new accessible check list. This is a great example of how the AAC is working hard to ensure our community can feel confident that King is working towards achieving the 2025 Provincial target that will provide access and inclusion to all residents of our Township at any one of the locations owned by the Township.

One (1) in seven (7) people in Ontario suffer from some form of disability and with an aging population that number will only continue to increase in the future. This serves as a powerful reminder and motivator to the AAC to continue the important work we are doing and to step up our efforts to make our community safer, more accessible and inclusive for everyone. Making a difference in the lives of those who face significant challenges is and will always be our first priority.

Sincerely,

Linda Pabst  
Chair



# ACCESSIBILITY ADVISORY COMMITTEE MEMBERS

## 2018–2022

### CITIZEN MEMBERS

Anna Roberts  
Bernard Moyle  
Beverley Barra-Berger  
James Binsfeld  
Linda Pabst (Chair)

### STAFF

Kathryn Moyle, Director of Clerks/By-law Enforcement and Township Clerk  
Diane Moratto, Admin. Clerk – Council/Committee  
Nairn Robertson, Public Educator/Fire Prevention Inspector  
Stephanie Lubke, Human Resources Assistant

### COUNCIL MEMBER

Councillor Jakob Schneider

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The AAC provides Township Council and Staff with suggestions/ideas on ways to make it easier for persons with disabilities who reside or visit the Township to take advantage of the many programs and services King offers. Members come from different backgrounds and the majority of members must be persons with a disability. Meetings are always open to the public and are held at the Township Municipal Office Centre. Members are citizens appointed by Council.



## The Committee's Role, Responsibilities and 2019 Accomplishments

### **Role**

The role of the Accessibility Advisory Committee is to provide advice to the municipal government on a wide range of municipal processes to help ensure public services and facilities are accessible and inclusive to all citizens.

### **Responsibilities**

The three (3) main activities of an Accessibility Advisory Committee are to:

1. Provide advice to Municipal Council on:
  - the requirements and implementation of accessibility legislation
  - the preparation of accessibility plans and reports
  - other matters for which the Council may seek its advice
2. Review site plans and drawings described in [section 41 of the \*Planning Act\*](#)

#### **Reviewing Site Plans – Section 41**

*The Planning Act makes provisions for accessibility for persons with disabilities as part of the site plan process. Site plan control helps facilitate universal accessibility to buildings and the spaces surrounding the buildings on a development site. Through this process, municipalities can review a developer's plans and drawings, and require the provision of facilities for accessibility to a development proposal.*

3. Perform all other functions that are specified in the ODA, AODA and IASR Regulations

## 2019 Accomplishments

The King Accessibility Advisory Committee continues to provide valuable feedback and advice to Township Council and staff. Members often participate in additional accessibility-related activities as well. The AAC:

- Promoted the AODA Applicant checklist that is handed out to applicants along with building and planning permits, to assist them in considering accessible items/features they should implement during the design/construction process
- Continued to promote the new Accessibility Friendly Awareness Program



- Participated in the 2019 Fire Prevention Week Open House in Nobleton
- Reviewed and commented on accessibility issues related to all Planning Applications received by the Township
- Conducted an Accessibility Audit of the new Municipal Office Centre
- Reviewed and provided advice on the Township's 2019 Accessibility Status Report
- Continue to provide ongoing public awareness of accessibility in King

**The Township of King would like to thank the 2018 – 2022 Township of King Accessibility Advisory Committee (AAC) for their input into the Annual 2019 Status Update. Their enthusiasm, energy and love of volunteering has gone a long way in ensuring King is an open, welcoming and inclusive community.**

## THE CORPORATE TEAM

The role of the Corporate Team is to provide direction/support to the AAC, establish priorities and determine resource allocation for the development and implementation of accessibility initiatives. The Corporate Team is comprised of Members of Council and King Township staff.

**Many thanks to the Corporate Team for their input into the 2019 Status Update and other compliance activities they have been a part of during the 2018 – 2025 Multi-Year Accessibility Planning Process.**

# LEGISLATION THAT GOVERNS A MUNICIPALITY TOWARDS ACCESSIBILITY

Accessibility laws improve accessibility for people who have disabilities. It's important to understand Ontario's various laws related to accessibility.

## **The *Ontarians with Disabilities Act, 2001 (ODA)***

The [\*Ontarians with Disabilities Act, 2001\*](#) helps the government improve opportunities for people with disabilities. Under the ODA, all municipalities must:

- prepare an accessibility plan each year and make it available to the public
- include people with disabilities in their planning processes, such as the members of the accessibility advisory committee
- remove barriers over time (the act gives municipalities the flexibility to set their own priorities and timelines)

## **The *Accessibility for Ontarians with Disabilities Act, 2005 (AODA)***

The [\*Accessibility for Ontarians with Disabilities Act, 2005\*](#) allows Ontario to develop, implement and enforce accessibility standards which are rules set out to ensure people with disabilities can benefit from goods and services being offered in their communities. These Standards are: customer service, employment, information and communications, transportation, and design of public spaces.

The **Accessibility for Ontarians with Disabilities Act**, or **AODA**, aims to identify, remove, and prevent **barriers** for people with **disabilities**. The AODA became law on June 13, 2005 and applies to all levels of government, non-profits, and private sector businesses in Ontario that have one or more employees (full-time, part-time, seasonal, or contract).

The AODA standards are defined in the Integrated Accessibility Standards Regulation 191/11, (IASR) and include, in addition to requirements specific to each Standard, the following general requirements:

1. provide training to staff and volunteers
2. develop an accessibility policy
3. create a multi-year accessibility plan and update it every five (5) years
4. consider accessibility in procurement and when designing or purchasing self-service kiosks

## **Coming Soon – Education Standard**



In an effort to make education more accessible for students with disabilities, the Province of Ontario has selected two (2) individuals that will help lead the creation of a new '**Education Act Standard**' to remove accessible barriers for students.

## **The Ontario Planning Act**

Municipal governments plan their communities, including streets, parks, public transit, libraries, social housing and other social services. The [Ontario Planning Act](#) guides the planning of land use in Ontario. AAC members review those planning documents and provide comments to ensure all accessible avenues are explored and taken into consideration.

## **The Ontario Building Code (OBC)**

The [Ontario Building Code \(OBC\)](#) governs the way buildings are constructed, renovated or changed and sets out requirements that help maintain standards for, among others, barrier-free accessibility. Municipalities enforce the *Building Code Act* and the Building Code. Under the OBC, a building and its facilities are barrier-free if people with physical or sensory disabilities can approach, enter and use them. The requirements apply (but are not limited) to: parking, entrances, elevators, washrooms, halls, doorways and doors, spaces in seating areas, ramps, and signage. The OBC's requirements for barrier-free design apply to most uses of buildings. There are a few exceptions, such as:

- houses, including semi-detached houses, duplexes, triplexes, town houses, row houses and boarding or rooming houses with fewer than 8 boarders or roomers
- high-hazard industrial buildings
- buildings that are not intended to be occupied on a daily or full-time basis

The OBC does not require building owners or operators to upgrade their existing buildings to meet the current Code requirements. However, when building owners renovate a building or change their buildings' use, they may be required to meet the Building Code's requirements for barrier-free accessibility.

## **The Ontario Human Rights Code**

The [Ontario Human Rights Code](#) is a law in the province of Ontario that gives everyone equal rights and opportunities without discrimination in areas such as employment, housing and services.

## **The Blind Persons' Rights Act**

The [Blind Persons' Rights Act](#) provides someone who is blind the legal right to:

- be accompanied by a specially trained guide dog in all facilities open to the public, and not be charged extra because of the guide dog's presence
- equal housing opportunities, and no special conditions or terms can be imposed because of the dog's presence

The act prohibits discrimination against blind persons who use guide dogs in the areas of services, accommodation, facilities and occupancy. It also prohibits persons who are not blind from using white canes.

## ACCESSIBILITY, INCLUSION – GOOD FOR YOU!

### Creating an Accessible, Inclusive Municipality

Creating communities where every person can participate fully is important for its citizens, businesses and community life and benefits everyone. When we think of disabilities, we tend to think of people in wheelchairs and physical disabilities – disabilities that are visible and apparent. But disabilities can also be non-visible. We can't always tell who has a disability. The broad range of disabilities also includes vision disabilities, deafness or being hard of hearing, intellectual or developmental, learning, and mental health disabilities.

### Accessibility is Good for Business

Improving accessibility is the right thing to do. It's also the smart thing to do. Persons with disabilities represent a large pool of untapped employment potential. When we make Ontario accessible to people with disabilities, everyone benefits.

### DID YOU KNOW?

\*\* Disability impacts the lives of many Ontarians, and the numbers of people with disabilities is increasing as the population ages. Today, over 15% of Ontario's population has a disability, including more than 40% of people over age sixty-five (65). About 1.85 million people in Ontario have a disability. That's one in seven (7) people. Over the next twenty (20) years, as the population ages, the number will rise to one (1) in five (5) Ontarians. More than half of the population has a friend or a loved-one with a disability, and is influenced by them when deciding which businesses to solicit.



\*\* Used by permission of the Accessibility for Ontarians with Disabilities Act (AODA) Contact Centre (ServiceOntario)



## AODA COMPLIANCE TIMELINE

Under the AODA, the Integrated Accessibility Standards Regulations, Ontario Regulation 191/11 (IASR) defined timelines organizations must meet in order to be compliant under the Act. This is an at-a-glance summary that depicts the AODA requirements that are now part of the Township's routine business operations:

### 2010 – 2019 Requirements Completed

- ✓ Accessible Customer Service
- ✓ Accessible Policies
- ✓ Accessible Information
- ✓ Emergency Response Plans for Employees
- ✓ 2010 Compliance Reporting
- ✓ 2013-2017 Multi-Year Accessibility Plan
- ✓ Accessible Purchasing/Contracts
- ✓ 2013 Compliance Reporting
- ✓ Training
- ✓ Accessible Feedback Process
- ✓ Accessible Website and content
- ✓ Employment / Recruitment
- ✓ Transportation
- ✓ 2015 Compliance Reporting
- ✓ Design of Public Spaces Standards (new or redeveloped)
- ✓ 2017 Compliance Reporting
- ✓ Service Animals Review
- ✓ Feedback Review
- ✓ Support Persons Review
- ✓ 2018-2025 Multi-Year Accessibility Plan
- ✓ 2019 Compliance Reporting

### Future Requirements to 2025

#### 2021

- Accessible Website Standards WCAG Level AA\*\*\*
- Compliance Reporting

#### 2023

- Compliance Reporting

#### 2025

- Compliance Reporting

\*\*\***Note:** The World Wide Web Consortium's Web Content Accessibility Guidelines (WCAG) are International Standards for making websites/web content accessible to a broader range of users with disabilities. Level AA builds on the requirements of Level A which had a compliance date of 2014. King's website ([www.king.ca](http://www.king.ca)) is currently classified as WCAG Level AA.

## AODA STANDARDS COMPLIANCE - 2019

The following list highlights actions taken by the Township of King to comply with the individual Standards within the Integrated Accessibility Standards Regulation (IASR):

### **Customer Service**

The Township of King is committed to offering excellent accessible customer service. Ongoing compliance with the Customer Service Standard includes the training of new employees, volunteers and individuals who serve the public on behalf of the Township. Policies and procedures are reviewed on an on-going basis in order to ensure King's quality to customer service is to the highest standards.

Service King is a new customer service program that sets higher standards and was implemented when the Township moved to the new Municipal Office Centre.

### **Training**

Training continues to be provided to all employees and volunteers on the requirements of the AODA and the *Ontario Human Rights Code* as it relates to persons with disabilities. King provides both an on-line training module as well as in-house training. Contractors/service providers are all required to ensure their staff has been trained and show proof of training to the Township. Records are kept on the completion of the training as per the legislation's requirements. During the period of this annual status report, approximately eighty-five (85) employees received the training.

### **Accessible Feedback**

A feedback policy/process was implemented with the Customer Services Standards for receiving and responding to feedback. This continues to be in place and is accessible to persons with all abilities. The Clerks Department and Service King continue to track and respond to all feedback, concerns, and requests from the public. Responses were provided in a timely manner that took into account each person's needs and the Township's ability to meet those needs and requests. Feedback Documents are reviewed, updated and re-distributed across all facilities and posted to the Township's website ([www.king.ca](http://www.king.ca)) when required. Accessible formats and communication supports shall be provided, upon request, to those with disabilities.

### **Accessible Procurement (purchases)**

Procurement procedures are tools that help Township staff incorporate accessibility features in purchases across the corporation and at all cost levels, if applicable. A policy has been established and is included in all contracts/agreements. This policy was reviewed and revised in 2017 and is scheduled for review again in 2020.

**Information and Communications**

The Township continued to incorporate accessibility features into documents created by its many departments, including internal and external documents.

In accordance with the legislation, the Township’s website meets the World Wide Web Consortium Guidelines (WCAG) 2.0 Level AA. The Township continues to make further enhancements and improvements as outlined in the Integrated Accessibility Standards (IASR) to its public website.

***The Township has implemented Level AA in advance of the 2021 AODA deadline.***

The Township Communications Team ensures that all documents posted on the website or posted throughout King are created in a manner to be accessible to all persons. The AAC test the website yearly to ensure documents can be accessed by persons with visual disabilities to ensure compliance.

The Township notified the public when there was a service disruption to facilities, programs, and services that are used by persons with disabilities.

**Design of Public Spaces/ Built Environment**

The Township continues to incorporate accessible features in renovation and upgrades to Township owned properties/lands including all works taking place in parks, recreational trails, public use eating areas and outdoor play space projects. Building Code requirements are followed and consideration given to features that improve accessibility. The new Municipal Office Centre has been completed; the building and grounds are fully inclusive for staff and the public. All Township property parking lots/spaces are continually being upgraded.

The AAC conducted an Accessibility Friendly audit of the new Municipal Office Centre in May 2019 and were appreciative of all of the accessible features that were incorporated into the design of the building. The new Municipal Office Centre passed the audit.

**Employment/ Recruitment**

The Township maintained its compliance with accessible employment standards by monitoring and documenting employment practices and procedures where required to provide accommodations in all stages of employment. Employees and the public are notified that accommodations for applicants with disabilities are available upon request during the recruitment and interview process. Human Resources have a policy in place that addresses all aspects of the employment related accommodation requirements under the AODA. Employees are informed of the accommodation supports that are available to those with disabilities throughout the employment cycle. Accessible formats or communication supports are provided upon request to employees, with job-related requests included in an employee’s individual accommodation plan.

A return to work process is in place for employees who have been absent from work due to a disability and require disability-related accommodations.

An employee with a disability who may need help in an emergency can request an individualized emergency response plan, unique to their needs and work environment.

## **Public Library**

Township of King Public Library ('the Library') is comprised of staff at the King City Library, Nobleton Library, Schomberg Library and Ansnorveldt Library. Staff is aware of the AODA legislation and continue to provide support to persons with disabilities in accessing any materials, services or collections that are maintained by the library. Library staff work with the public to provide information in an accessible format upon request or in a manner agreeable to the person with the disability. (Visit [www.king.ca](http://www.king.ca) and click on Library or go to [www.kinglibrary.ca](http://www.kinglibrary.ca) for further information)

The Library provides the following accessible features/services to its residents:

### **Physical Accessibility**

All King Township Public Libraries are accessible and welcome service animals at all branches.

### **Collections**

The Library provides: large print collections, braille books for children (small collection of children's fiction in braille), audio books, DVDs, eBooks, eAudiobooks, eMagazines, eMusic, and eVideo.

### **Homebound Program**

The library delivers books, large print books, audiobooks, DVDs and other materials free of charge to qualifying King Township residents. The Homebound Program is for library patrons who are temporarily or permanently confined to their homes and unable to come to the library on their own because of mobility problems, disability, or injury or illness lasting more than one month.

### **Centre for Equitable Library Access (CELA)**

**Centre** for Equitable Library Access (CELA) is a national non-profit organization established by Canadian public libraries to provide alternate format collections to library users with print disabilities. A print disability can be a learning disability, a physical disability or a visual disability. If you self-identify as requiring this service, then you are eligible for CELA registration.

CELA offers a broad choice of formats. Users enjoy access to a growing collection of over 230,000 format items including books, magazines, newspapers and described videos that include fiction, non-fiction, poetry, children's young adult, business, and self-help and more. CELA sends borrowed items directly to your home and you simply return them via a Canada Post mailbox free-of-charge. Registrants require a King Township Public Library card, followed by CELA registration.

## **Adaptive Technology Services: Software & Hardware**

Adaptive technology is any piece of equipment that eliminates or diminishes barriers to information and maximizes independence and full citizenship and is offered through the following software such as: BrowseAloud, DragonSpeak, Kurzweil, ZoomText10, and Trackball Mouse.

### **Transportation**

In the Township of King, transportation is overseen by the Regional Municipality of York via York Region Transit/Viva, Mobility Plus Service and Metrolinx (GO Transit).

- YRT/Viva offer conventional public transportation services and Mobility Plus offers specialized transit for persons with disabilities.

For further information on transit and mobility needs, contact York Region or visit their website at [www.york.ca](http://www.york.ca) or [www.yrt.ca](http://www.yrt.ca)

Metrolinx offers GO Transit service in King Township. They are responsible to ensure that their services and operations are as accessible as possible to all their customers.

For further information on Metrolinx's GO Transit/Regional Public Transit Service for the GTHA, visit their website at [www.gotranit.com](http://www.gotranit.com)

The Township of King does not currently licence taxicabs and therefore, does not enforce accessibility requirements for private taxi operators.

## 2019 TOWNSHIP ACCESSIBILITY ENHANCEMENTS

LOUD AND  
PROUD !

### Recent Accessible Enhancements – Making Our Facilities/Parks/Programs Accessible and Inclusive to All!

#### **King Heritage and Cultural Centre and Museum**

- The King Heritage and Cultural Centre located at 2920 King Road in King City, has completed their renovations which include accessibility into the space, creating inclusive opportunities for our citizens and enhancing a historic space in the King community.

#### **King Municipal Office Centre**

- The new Municipal Office Centre opened its doors in November 2018 at 2585 King Road, King City. The building was designed and constructed to be accessibility friendly in all public and staff areas. Construction was completed in early 2019.

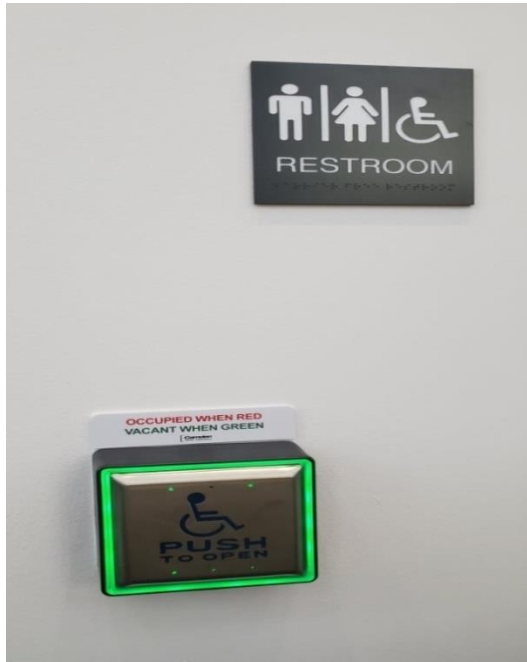
The following depicts some of the accessible features that were implemented into the new facility:



Accessible parking space(s) – four (4) – clearly identified.  
Curb cuts and ramps where necessary.

Loading/unloading zone for mobility vehicles.

The parking, related grounds layout, landscaping, etc. is in alignment with the accessibility section of the *Ontario Building Code* (OBC).



All signage is accessibility friendly.



Entrance ways, pathways and sidewalks are wide enough and constructed to accommodate wheelchairs, walkers, scooters, strollers, persons on crutches, etc.

All exterior and interior doors are made accessible - assistive opening devices installed where applicable.

No lips on thresholds of all exterior door entrances that will prohibit access by wheelchairs, scooters, etc.

The refuse storage bin areas do not impede pedestrian traffic.

Accessible washrooms on both floors of building.

Interior fixtures such as taps, showers, mirrors, paper towel dispensers, etc. are made accessible.

Lever handles are on all doors.



Reception counters are accessible on both floors.



Clerks/By-law Counter

Service King Counter







The elevator has accessible signage and accessible emergency lighting.

Non-slip flooring has been installed throughout building areas.

There is proper signage throughout the facility to clearly identify departments.

Interior hallways/stairways on all levels are made wide enough to accommodate a wheelchair or EMS stretcher.

The Council Chambers can accommodate persons with accessible needs.

Kitchen area is accessible and has an accessible escape route.

Accessibility friendly smoke/carbon monoxide alarms are installed in all rooms with built in visual/audio units.

Stairs are identified with paint/material to clearly identify edge of stairs.

Walls and doors are in different colours so as not to blend together in order to clearly identify the doorway.

Meeting rooms can accommodate persons in a wheelchair/scooter.

## Dr. William Laceby Community Centre and Arena (Nobleton)



- A new fully accessible referee room that can be used by sledge hockey players and referees was built with automated door openers on hallway and referee room doors. A full accessible washroom with auto door opener/lock/panic system was installed. The shower features a level access to the shower and proper grab bars and fold down seats.

- A fully accessible change room with a single toilet and sink, auto door opener/lock/panic system was put in place in the old figure skating room, storage closets and previous female change area.



- The main entrance and arena entry doors, eight (8) in total were equipped with accessible push button openers.
- A new long term tenant area was created doubling the seniors' room eliminating 1,000 sq. ft. of the lobby, janitorial closet and referees room with automatic door openers at the entrances with access to the accessible lobby washrooms.
- An accessible lift was in operation at the Nobleton Lions pool

### **The Trisan Centre (Schomberg)**

- Accessible push button installed at the east entrance door next to the accessible parking spaces

### **The Schomberg Community Hall**

- The Hall was closed in 2019 as it will be undergoing extensive renovations which will make the building accessible (such as including an elevator) as it is used for various community events.

### **Parks – Upgrades and Construction for 2019**

- Nobleton Lions Community Sports Park – picnic shade shelter with accessible washroom building construction and paved pathways
- Nobleton Lions Community Sports Park – playground expansion
- Schomberg Osin Lion’s Park – picnic shade shelter construction
- Memorial Park – retrofit with shade structure with accessible washroom, paved pathways leading to a playground and splash pad

### **Recreation - Programs**

- The Parks, Recreation & Culture Department continues to offer the hippocampe all-terrain wheelchair for the Cold Creek Conservation Area facility which allows persons with disabilities access to trails and other areas that would otherwise have very limited access. It has an attachable ski that allows for winter accessibility, and sits low to the ground with traction wheels for any other condition. It is available for public use at any time a person just needs to call in advance to book it. For further information, visit our website at [www.king.ca](http://www.king.ca) or to book the Hippocampe, call Parks, Recreation and Culture at (905)833-5321.
- Cold Creek Conservation Area also provides equipment that allows participants with disabilities to have access to our high ropes and climbing wall.
- Two (2) sessions of eight (8) week programs for Sledge Hockey were run at The Trisan Centre. The sessions were run by All Sport All People by Tyler McGregor, Two-Time Paralympic Medalist.
- During the summer camps, King supported eleven (11) children in the 1-to-1 inclusion support program, four (4) of which were new families to the Township.

## Planning – Township’s Zoning By-law and Official Plan Reviews

### Zoning By-law Review – Urban Areas (Nobleton, King City, Schomberg)

- The Township has completed new zoning by-laws for the urban areas of Nobleton (By-law 2016-71) and King City and Schomberg (By-law 2017-66).
- One of the policy directions in the preparation of the new zoning by-laws was to ensure consistency and compatibility with the King Township Integrated Community Sustainability Plan. One of the key elements is accessibility for all residents.
- Part of the Review process was an aim to create village core areas that enable residents to do many of their daily activities in their own community. To assist in this process the Township was encouraging a greater mix of uses and housing forms, bringing buildings closer to the road, and the establishment of standards that provide for multiple modes of transportation.
- During the review process, the Township made the zoning by-law review documents accessible to the public in various ways, with an emphasis on our website ([www.king.ca](http://www.king.ca)) where all of our reports and draft zoning by-laws have been posted. Comments to staff regarding the by-law review are encouraged either by phone, mail or email. Public open houses have been advertised by various means and the locations chosen for the public sessions were completely accessible. Staff maintained a list of persons who wanted to be contacted of upcoming events/reports regarding this zoning by-law review.
- The new Zoning By-laws help to provide for greater inclusivity for all who visit, work or play in the villages of King City, Nobleton, and Schomberg.

### Official Plan Review

- Township Council adopted the new “Our King, Township of King Official Plan” on September 23, 2019.
- The intent of the Official Plan is to establish a comprehensive, long-term vision for the future of the Township as a whole and a detailed policy framework to guide growth and development in the Township’s Villages, Hamlets and rural area. The Official Plan addresses the Township’s long-term planning requirements to the year 2031 and brings the Township into conformity with recent Provincial and upper-tier land use policy direction.
- The vision of the Official Plan builds upon the already completed King Township Integrated Community Sustainability Plan; of which a key element is accessibility for all residents.
- The Official Plan contains policy and objectives that speak to present and future residents and workers of all ages, abilities, incomes and household sizes, in an effort to promote inclusivity and accessibility.
- Through the Official Plan Review process, the Township has made the official plan review documents accessible to the public in various ways, with an emphasis on our website ([www.king.ca](http://www.king.ca)) and public engagement website ([www.speaking.king.ca](http://www.speaking.king.ca)) where all reports and drafts of the official plan were posted. Comments to staff regarding the official plan review are encouraged either by phone, mail or email. Public open houses were advertised by various means and the locations chosen for the public sessions were completely accessible. Staff maintains a list of persons who wished to be contacted of upcoming events/reports regarding this official plan review.

## ONGOING INITIATIVES

### IMPROVING ACCESSIBILITY IN KING IN 2019 AND BEYOND

Many initiatives are underway and more are coming as we continue to identify and remove barriers in order to create accessible spaces and services that everyone can use. In the interests of our community, we will continue to move forward on this pathway to accessibility in order to make King a diverse and inclusive community.

#### Clerks:

- The Clerks' Department will continue to maintain membership in the Ontario Network of Accessibility Professionals (ONAP), a group comprised of staff from municipalities and other broader public sector organizations, such as police services, hospitals, across Ontario. The Clerks Department connects regularly with the group via e-mail and yearly meetings in order to share information/resources, discuss accessibility, get information through the group directly from the Ontario Directorate, raise questions, and receive constructive feedback.
- The Clerks' Department is a member of the Municipal Diversity and Inclusion Group (MDIG) of York Region.

#### Corporate/Administration:

- CUSTOMER SERVICE INITIATIVE – SERVICE KING
  - To ensure customer service excellence for all persons with all abilities at all Township owned and operated facilities.

#### King Fire and Emergency Services (Fire & EMS):

- FIRE SAFETY TRAILER
- The King Fire Safety Trailer visits seniors facilities, seniors apartments, seniors condos, etc., where Fire & EMS can bring training directly to the residents as opposed to residents having to come to Fire & EMS sites. (This will bring training right to their front door which means no driving in poor weather conditions, etc.)

- ✓ Learn how to develop a **home fire escape plan** with **Sparky** the dog & firefighters
- ✓ Learn how to deal with a stove top kitchen fire in the training trailer or operate a fire extinguisher
- ✓ Learn about dryer safety & how to prevent **your dryer** from catching fire
- ✓ Learn the **dangers of carbon monoxide** and why you need a CO alarm



**Safety Trailer visit to schools.** Children learn how to be safe in the kitchen, “Get low and Go”, and how to practice a home escape plan. **Special Needs** - A customized and non-threatening presentation created to best suit the needs and abilities of the students.

### King Township Library:

- MULTI-USE FACILITY – KING CITY LIBRARY AND KING CITY SENIORS CENTRE
  - King City Library continues to work with the Parks, Recreation and Culture Department on the expansion of the King City Library for a new reconstructed Multi-Use Facility which will be fully accessible and include the re-location of the current King City Seniors Centre. This new facility is proposed to open in 2020.
  - Some of the goals and benefits of an updated and expanded library/seniors centre include bringing the service areas up to provincial standards—including accessibility standards—and building on the benefits of having the two centres together, such as reduced operational costs and shared resources.
  - The expansion and renovation of the King City branch will provide residents with a 21st century library facility that functions as both a centre of innovation and a vibrant community hub. The inclusion of the Seniors Centre in this project is a welcome addition that will have many benefits including operational efficiencies, sustainability features, will address issues such as parking and adequate space for seniors, and the opportunity for joint programming initiatives.



### Parks, Recreation & Culture and Facilities Department:

- KING CITY LIBRARY AND KING CITY SENIORS CENTRE
  - Joint initiative with King City Library - re-location of current King City Seniors Centre to a new reconstructed fully accessible King City Library Multi-Use Facility. (See King Library above)
- KING CITY HERITAGE AND CULTURAL CENTRE
  - Continuation of renovations/transition of the Museum site to a multi-use, fully accessible King Cultural Centre.



- PARKS AND TRAIL SYSTEMS

- Trails/outdoor spaces will continue to be upgraded on an on-going basis.

- RECREATION PROGRAMS

- Joint initiative partnership with the Town of Richmond Hill

In 2020 The Township of King is partnering with the City of Richmond Hill hosting 2 FREE “Try it Out” events



- Feb 8<sup>th</sup>  
– Richmond Hill will be hosting a Wheelchair basketball event from 1:30-3:30pm at the Rouge Woods Community Centre

- Feb 17<sup>th</sup> – Township of King will be host a Sledge Hockey event from 10:00-12:00pm (Part of the family Day event) at the King City Arena



- STREETSCAPING IMPROVEMENT PROJECTS

- King City – King Road Streetscaping planned along King Road from the Municipal Office Centre to Bathurst Street. Will include upgraded sidewalks, intersection improvements, etc.

## COMMENTS/FEEDBACK

### YOUR FEEDBACK IS IMPORTANT TO US!

### LET US KNOW WHAT YOU THINK

The Township of King welcomes all questions and comments on the 2019 Annual Accessibility Status Report and accessibility matters in general.

Comments respecting this Status Report or accessibility related matters can be provided to:

The Township of King  
Clerks Department  
2585 King Road  
King City, ON L7B 1A1  
905-833-5321



Fax (905)833-2300

E-mail: [customerservice@king.ca](mailto:customerservice@king.ca)  
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Website: [www.king.ca](http://www.king.ca)

(This document is available in alternate formats upon request.  
Please contact the Township as noted above for more information)

To view a copy of the Township of King 2018 – 2025 Multi-Year Accessibility Plan and previous Status Reports, please visit the Township website at [www.king.ca](http://www.king.ca)





**King.ca**