

Frequently Asked Questions

Will service records be available to me?

A sanitary service record sheet, identifying the as-constructed service lateral location, will be made available. Service records are currently being prepared by the consultant.

When can I connect?

While the infrastructure installation is now complete, a connection by-law is expected to appear before Council on **March 21, 2022** to authorize a requirement to connect to the sanitary sewer system and an imposition of an associated capital charge. Once the by-law is enacted, the Township will issue a Connection Notice to each eligible residence with further instruction on connection requirements.

What type of permit do I need?

Building, Plumbing and Septic Decommissioning permits are required prior to connecting. Permits are available from the Township's [Building Division](#). Further instruction will be provided within the Connection Notice.

How much will this cost me?

The Connection Notice from the Township will outline the capital charge amount, and the different payment options available to you. The costs associated with works required to establish the connection will be at the sole expense of the property owner.

- Draft Financials – [Methods of Payment](#)

What if my utilities are disrupted during construction?

If private utility is disrupted or damaged during construction, the property owner must contact their service provider to schedule a service repair. Bell and Rogers require the owner to contact them directly (versus the contractor). Please indicate to them that there is a construction property occurring near your home.

How will I know if another construction phase will start in my area?

The consultancy group (Ainley Group) will paint a green stake for future locations of the service lateral. If there is any concern with the location of the painted stake, please contact Neil MacLeod at (705) 790-3844.



Who can I contact if I have additional questions or inquiries?

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