



Frequently Asked Questions

- 1. Who is responsible for the general clean-up of debris or glass in parks, open spaces or trails?**
 - To report unkempt areas or coordinate clean-up of parks, open spaces or woodlots, contact the Parks Division at 905-833-5321 or email parks@king.ca.
- 2. Who should I contact if the grass on the boulevard and/or in the parks is high and needs cutting?**
 - The Parks Division maintains a weekly cutting rotation on Township owned boulevards and parks. For a missed location, call 905-833-5321 or email parks@king.ca. Un-assumed subdivisions are the responsibility of the developer. Boulevards or Regional Roadways are maintained by York Region. Call 1-877-464-9675 or visit york.ca.
- 3. What should I do if there are weeds in the existing park adjacent to my home?**
 - The Parks Division cuts the grass regularly to manage excessive growth of weeds. All of our parks are pesticide free.
- 4. What should I do if my neighbourhood park playground is damaged or vandalized?**
 - The Parks Division has a program to check playgrounds quarterly. Call 905-833-5321 or email parks@king.ca for playground concerns.
- 5. Are parks patrolled in the evening for vandalism or loitering?**
 - No. Should you notice any suspicious activity contact 905-833-5321 to be directed to the appropriate staff. You may also call Crime Stoppers at 1-800-222-TIPS.
- 6. The tree in the park has a wasp/bees nest. What should I do?**
 - The Parks Division should be advised to address bee's nest on Township trees. Swarms of honey bees will be monitored, but if left undisturbed, generally move away on their own to benefit pollination.
- 7. Where would I access information about outdoor splash pads or sports fields?**
 - Splash pads are open from Victoria Day weekend until mid-September (weather permitting).
 - Tennis courts and pickleball court are open from the first Monday in May until October 31st (weather permitting).
 - Baseball diamonds and soccer fields are open from mid-May until October 31st (weather permitting).
 - For additional information on hours of operation, please visit www.king.ca/facilities.
- 8. Who should I call to arrange an event or plan a family picnic in a park or at Cold Creek Conservation Area?**
 - Contact the Community Services Department, Booking & Events Coordinator at 905-833-6561 or email facilitybooking@king.ca.
- 9. Who should I contact to place a bench or plant a tree in a park to honour a loved one?**
 - For information, contact the Business Systems Coordinator in the Community Services Department at 905-833-6551 or email communityservices@king.ca.
- 10. Who can I call about park-related matters after 4:30pm?**
 - Contact the Township of King at 905-833-5321 and your call will be transferred to the appropriate staff member.
- 11. What should I do if I have a permit for a sports field or tennis court and someone else is using it?**
 - Always bring your permit with you to the park to show proof of booking to members of the public that may be using it. Contact the Township of King at 905-833-5321 or email facilitybooking@king.ca for additional assistance.
- 12. Is the Township responsible for removing trees that are infested with Emerald Ash Borer (EAB)?**
 - If you believe your boulevard/road allowance tree is infested with EAB, call the Parks Division at 905-833-5321 or email parks@king.ca.