

## SOME FACTORS THAT CAN CAUSE HIGH CONSUMPTION....

### WATER SOFTENER

Occasionally, the backflow or backwash feature will stay open, leaving pressurized water flowing directly and quietly into the drain system, wasting large amounts of water. If you hear water flowing inside this system when no taps or water fixtures are operating, this will lead to high consumption. We recommend that you contact your local plumber to resolve the issue.

**Tip:** Regularly check and monitor your water softener cycles.

**Tip:** Unplug the unit until you have an independent plumber assess and resolve the issue.

### HUMIDIFIERS

Humidifiers can lead to high consumption if they are constantly running. Contact your local plumber to check for any leaks/problems with your humidifier.

**Tip:** Turning down your humidistat can decrease water consumption.

### LEAKY TOILETS

Depending on the toilet you have, it can use between 6-32 litres a flush! If there is an undetected leak in your toilet, this could use up to 330 litres per day on-top of your daily consumption.

**Tip:** Newer toilets offer a much lower number of litres per flush. Speak to your hardware store or local plumber to see if a new toilet is right for you! However, please be advised new toilets are still susceptible to leaks!

**Tip:** You can identify possible leaks through noise (i.e. a hiss sound) that signals continuous water flow from your tank to the toilet. Try using food coloring in the tank to see if it seeps into the bowl, which would indicate a leak.

### OVERNIGHT LEAK TEST

Sometimes a slow drip leak in your water lines can lead to high consumption.

**Tip:** Record your water meter reading before going to bed. Obtain a second meter reading in the morning before using water. If the meter reading has changed, it indicates water has been consumed somewhere in your home. We recommend having your local plumber come and check for leaks.

## SUMMER IS HERE

*Temperatures are rising, but that doesn't mean your water consumption has to!*



*Check out our tips for conserving water this season:*

During seasonal months you may experience increased consumption of water due to irrigation systems and pool usage/refilling. Increased visitors may lead to higher consumption due to flushing toilets, running taps, shower, cooking/dishwasher etc. It is important to consider these factors in monitoring your consumption during the spring/summer months.

**Tip:** Water your lawn early in the morning to maximize water penetration into the lawn and/or operate your sprinklers for less time and less frequently (every 3<sup>rd</sup> day) to avoid repeated or extended usage that leads to high consumption.

**Tip:** If you have a pool, keep it covered when it is not in use to make sure the water stays inside instead of evaporating.

**Tip:** Regularly maintain the sprinkler systems to avoid potential underground leaks that may lead to high consumption.

### LEAKY FAUCETS

A faucet that leaks at a rate of 1 drip per second will waste up to 20 liters per day! Faucets include: sinks, tubs, outdoor taps, hoses etc.

**Tip:** Ensure your faucets are properly closed. Check to see if you have any worn out washers which could be causing a leak. If you have done both of these checks, we recommend having your local plumber check, assess and repair the leak.

### UNDERSTANDING CONSUMPTION

Your water consumption is tracked in cubic metres (m<sup>3</sup>).

1 m<sup>3</sup> = 1000 Litres  
which is 2000 Bottles of Water!





### FIND AND READ YOUR WATER METER

Meters are typically located in the basement or utility room (near your hot water tank and/or furnace).



Residents can mail payments to the Township of King Municipal Centre:

2585 King Road  
King City, ON  
L7B 1A1

You can also use the Township of King Municipal Centre Drop Box to submit payments!



### CONVENIENT PAYMENT OPTIONS DURING COVID-19

The Township of King offers Pre-Authorized Debit Payment (PAD) and Online Payment options for residents.

To inquire, please contact 905-833-5321 or email [serviceking@king.ca](mailto:serviceking@king.ca)



Check out our Online Services page at [king.ca](http://king.ca) to pay your Water Bill online!

### Meter Repair Notices

If you have received a notice for repair, you must contact the Engineering, Public Works Department to book an appointment to avoid any disruptions to your water service!

### Re-Building your Home?

Contact the Engineering, Public Works Department (EPW) to schedule delivery of your new water meter as soon as your water service is connected to the watermain. It is the owner/contractor responsibility to install the Water Meter and follow up with the EPW department to book an inspection!

Homeowners will continue to receive quarterly water bills that include fixed maintenance charges during construction.

### REMEMBER....

It is your responsibility to manage and monitor your water consumption regularly.

Owners and tenants are responsible to check for issues and/or leaks on the private side!

### QUARTERLY WATER/WASTEWATER BILLING

Quarter (Q)	Q-End	Mail Out	Due
1	March	April (3rd Week)	May
2	June	July (3rd Week)	August
3	September	October (3rd Week)	November
4	December	January (3rd Week)	February

### CONTACT US!

For technical related inquiries contact the Engineering, Public Works at 905-833-5321

For billing and payment inquiries contact ServiceKING at 905-833-5321