



**KING**  
**2019/22**  
COMMUNITY REPORT

## **BUILDING OUR COMMUNITY**

Community building is an important field of practices directed towards the creation or enhancement of community among individuals within a regional area (such as a *neighbourhood*) or with a common interest.



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# KING ATA GLANCE



The Township of King is a unique, special place proud of its natural heritage, scenic beauty, agricultural lands, and rich urban and rural history. Lying in the heart of the Greater Toronto Area and located just 40 kilometers north of downtown Toronto, the Township of King is one of (9) municipalities that make up the Regional Municipality of York.

The Township includes the villages and hamlets of *Ansnorveldt, Kettleby, King City, Laskay, Lloydtown, Nobleton, Pottageville, Schomberg, Graham Sideroad and Snowball.*

Over 98% of King Township is within the Greenbelt area, with 65% contained within the Oak Ridges Moraine, and more than 60% of the Holland Marsh, also known as Ontario's Salad Bowl, lies within the Township.

	COVERING <b>332.12</b> SQUARE KILOMETERS
	POPULATION SURPASSING <b>27,333</b>
	POPULATION INCREASE FROM 2016 - <b>11.5%</b>
	PRIVATE DWELLINGS - <b>9,346</b>
	HOME TO OVER <b>1400</b> BUSINESSES
	HOME TO OVER <b>10,725</b> JOBS
	HOME TO <b>3</b> POST-SECONDARY INSTITUTIONS
	TRAIL KM <b>100+</b> KM <sup>2</sup>
	HECTARES OF PARKLAND - <b>90</b> HECTARES
	ROADS MAINTAINED - <b>329</b> KM
	TOTAL FACILITIES MAINTAINED - <b>37</b>





## MAYOR'S MESSAGE .....

The past several years have presented significant changes to the way we live and work in the Township of King. In the face of a global pandemic, we minimized our in-person interactions to keep ourselves and others safe and healthy, while remaining resilient and committed to ensuring business operations continued.

We stayed dedicated to providing customer service excellence in a sustainable and fiscally responsible manner despite the economic challenges faced by governments and communities around the world.

On the positive side, the challenges presented by COVID-19 revealed acts of altruism, leadership, innovation, and continuous improvement across the Township of King. Our ability to adapt, change and rise above the difficulties being faced has been nothing short of inspiring.

During these unprecedented circumstances, I am so proud to present you with the 2019-2022 Community Report, a special publication showcasing the achievements of the Township, its current state and what lies ahead. These accomplishments are always driven by our mission to contribute to a safe, sustainable, and resilient community through service delivery excellence, progressive leadership and responsible management that respects the hard work of our residents and their tax dollars.

We are continuously finding ways to contain costs, while at the same time making the necessary and responsible investments that will sustain our community for all to enjoy for years to come.

***I am extremely proud to note that we successfully passed the 2021 and 2022 Budget with a 0% impact on the Township's portion of the tax base,*** to offer relief from the financial struggles experienced from the pandemic.

As a community, we should all be proud of what we have accomplished together over the past term and look forward to the future with optimism. With our strength, resilience and pride in King, the best is yet to come.

-- Steve Pellegrini, Mayor

## TOWNSHIP COUNCIL & COUNCIL MEETINGS

The Mayor and Council govern the Township of King to ensure the needs of the community are met. They are the guiding force for the municipality who are responsible for setting priorities and informing the organizations objectives for their term, setting service level expectations, approving annual budgets and overall, setting the course for long term planning and growth.

### TOWNSHIP COUNCIL

**Standing L-R:** Avia Eek (Ward 6), David Boyd (Ward 2), Steve Pellegrini (Mayor), Bill Cober (Ward 4), Debbie Schaefer (Ward 5)

**Seated L-R:** Avia Eek (Ward 6), David Boyd (Ward 2), Steve Jordan Cesscolini (Ward 1), Jakob Schneider (Ward 3)



### Council Meetings

Members of Council meet at regularly scheduled Council and Committee meetings throughout the year, as well as at special meetings as needed. All meetings of Council are open to the public. For information on meetings, agendas, minutes are more, check out the Township's [Civic Web Meeting Portal](#).

### HOW TO CONTACT YOUR COUNCIL MEMBERS:

**MAYOR STEVE PELLEGRINI**  
905-833-5321 (Township of King)  
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**WARD 3 JACOB SCHNEIDER**  
416-705-2575 (Cell)  
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**WARD 1 JORDAN CESCOLINI**  
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**WARD 4 BILL COBER**  
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**WARD 2 DAVID BOYD**  
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**WARD 5 DEBBIE SCHAEFER**  
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## Council Sustainability Vision

The Township of King is an idyllic countryside community of communities, proud of its rural, cultural, and agricultural heritage, and its flourishing urban areas. We are committed to treasuring nature, ensuring a responsible local economy, and celebrating the vibrant quality of life continuously being fostered.



## CAO'S MESSAGE

On behalf of the Township's Senior Leadership Team and our resilient employees who have remained dedicated to business continuity and service excellence across the Township of King despite the challenges posed by the COVID-19 pandemic, I am pleased to present you with the 2019-2022 Community Report.

The corporate response to the COVID-19 pandemic triggered dozens of staff redeployments, a successful COVID-19 Vaccination Clinic, technology modernizations that improve convenience/access to services, over a hundred innovations and process improvements, and over 150 website alert updates/news releases. These efforts focused on safeguarding health and safety while also ensuring vital programs and essential services remained uninterrupted. While the Township faced numerous challenges in complying with public health measures to keep everyone safe, our work continued.

The accomplishments showcased throughout this report represent the hard work, dedication and community pride of Township Council, corporate leadership teams, all employees, community partners, volunteers, and other stakeholders to maintaining the exceptional quality of life we are proud of in King.

-- Daniel Kostopoulos, Chief Administrative Officer

## CORPORATE STRATEGIC PLAN ALIGNMENT

In an evolving, dynamic, and complex Township, the need to manage and adapt to change has become crucial to maintaining the success of local government and the community at large.

The **Corporate Strategic Plan** was created to reflect Council's priorities and objectives for the existing term (2019-2022), which reflect the evolving needs of Councillor's constituents. This plan describes how the objectives will be achieved within each of the priority areas by outlining the key actions needed for these goals to be realized. Overall, the Corporate Strategic Plan defines the Township's strategy and direction of the organization and ensures proper resource allocations to advance what is most important to our Council and community.

The accomplishments outlined within this report are directly aligned with our Corporate Strategic Plan Priority Areas, which itself is also aligned with our long-term guiding policy frameworks including the Integrated Community Sustainability Plan and Official Plan.



### The (4) Corporate Strategic Plan (CSP) Priority Areas:



#### PRIORITY AREA 1 A GREEN AND SUSTAINABLE FUTURE

Planning for a green and sustainable future means finding ways to adapt to climate change pressures, while also offsetting the effects it has already had. It means focusing on protecting and enhancing our environment while maintaining future sustainability.



#### PRIORITY AREA 2 INVESTING IN INFRASTRUCTURE

Making investments in the Township's infrastructure, ranging from transportation to facilities or technology, will allow the municipality to maintain its existing infrastructure while planning for new growth and development.



#### PRIORITY AREA 3 CULTIVATING SAFE, HEALTHY AND RESILIENT COMMUNITIES

Strengthening the capacity of the Township and its citizens will enable continued collaboration to resolve challenges and maximize on opportunities to build stronger, safer communities. It is a commitment to continuous improvements in fostering prosperous communities where all citizens have a sense of belonging.

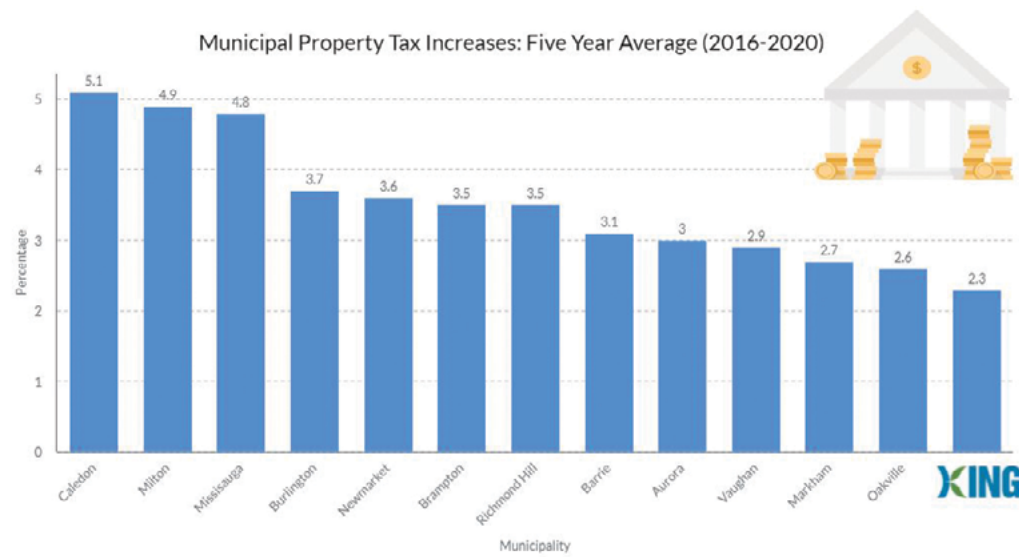


#### PRIORITY AREA 4 SERVICE DELIVERY EXCELLENCE AND INNOVATION

Exploring and implementing innovative methods for delivering services and engaging citizens, matched with the creation of strong guiding frameworks and empowered staff will allow the Township to work towards exceeding service expectations and surpassing customer service standards to meet the needs of citizens.

**Note to the Reader:** Look for the CSP Icons in the rest of this report. When you see them, that means the accomplishment tagged is aligned with a Priority Area and its associated Objectives.

# RESPONDING AND RECOVERING FROM COVID-19



COVID-19 created unprecedented challenges for taxpayers across the Township. Council instructed staff to find ways to achieve a zero-percent tax impact in the Township portion of the 2021 and 2022 budget cycles. King leads the way in the GTA with an average of 1.1% increase over the past 5 years.



## PUTTING OUR COMMUNITY FIRST:

### ESSENTIAL SERVICE CONTINUITY

The COVID-19 pandemic sent much of the world into lockdown, encouraging work from home where possible, as much as possible, to reduce the threat of transmission of the virus. However, as a municipal government we remained resilient, never missing a beat when it came to the continuity of essential services, such as:

- By-law Enforcement
- Transportation Operations
- Environmental
- Parks Operations
- Waste Management
- With the support of Facility Operations, who ensured the building where our essential staff operated from, we took all precautions to uphold the safety and protection of these front-line workers who continued to put the community first!



### COVID-19 VACCINATION CLINICS

#### Trisan Mass Vaccination Clinic (Township-Operated)

- Located at the Tristan Center in Schomberg, the vaccination clinic was a joint venture run by Fire and Emergency Services, other municipal staff members (**over 32 successful redeployments**), local health care providers and local volunteers – with a goal of delivering 1st and 2nd doses of the COVID-19 vaccine. The Clinic showcased the resilience, dedication, and commitment to recovering from the pandemic together, while promoting the health and safety of our community.

**70,000 COVID-19 Vaccination Doses Delivered!**

#### Public Health Clinics

- The Township also facilitated and supported the presence of **(2)** York Region Public Health Clinics within King in 2021, including a pop-up clinic at the King City Community Centre, and another at Dr. William Lacey Community Centre and Arena in Nobleton. Combined, these clinics delivered over **(65)** COVID-19 vaccinations.





## EXPANDING MUNICIPAL SERVICES DURING COVID-19

In the face of COVID-19, our Community Services expanded its service offerings to provide outdoor rink programming, and expanded service levels relating to trail maintenance, with a goal of keeping the community active and in good spirits during these unprecedented times.

### Winter Trail Maintenance

- The Township opened up (3) Trails to be maintained during the winter months, a first in King, to keep citizens active and encourage the community to get outside, even during the colder months, and during times of COVID-19 restrictions on indoor activities. These trails included:
  - Schomberg Pathway - **1.7 KM**
  - Nobleton Pathway - **0.8 KM**
  - King City Pathway - **2 KM**



### Outdoor Rinks

- The Township saw the opening of several outdoor rinks for municipal programming to keep citizens active during times of COVID-19 restrictions on indoor recreation.

#### TOWNSHIP RINKS

- Memorial Park (King City)
- Nobleton Sports Park (Nobleton)
- Cold Creek Conservation Area (Nobleton)
- Trisan Centre (Schomberg)

#### COMMUNITY-LED RINKS

- Rafferty's Corner (King City)
- Salamander Park (King City)

#### TOWNSHIP-COMMUNITY PARTNERSHIP

- Dufferin Marsh (Schomberg)



### Socially Distanced and Virtual Events

- The Township hosted a range of Outdoor events during COVID-19 to keep the community in good spirits through the seasons! These included **(3) Drive In Move Nights, Night at the Creepy Creek, Haunting on King Road, Nobleton Tree Lighting, Drive Through Santa Parade, Deck My House Christmas Challenge, Elfabet Hunt, Scavenger Hunt with King Library, One of a KING**



## INNOVATIONS IN MUNICIPAL SERVICE DELIVERY

The Township of King was already on its journey towards modernizing service delivery through new innovations. The COVID-19 pandemic expedited many of these innovations to ensure business continuity in the face of municipal facility closures and suspended in-person services/programming.

### Online ServiceKING Customer Centre

- The Township introduced its online **ServiceKING Customer Centre** which allowed patrons to not only look up existing cases previously reported, but report an issue directly through the website, saving time having to call in or send an email. A CRM ticket number is provided to the resident and allows them to track/follow their cases at their own discretion.
  - (17)** Reporting Areas
  - (92)** Reporting Issues

### Online Payments

- Members of the community can now make payments without leaving the comforts of their homes through the Townships safe and secure online payment platform, Paymentus.
- Did you know you could pay for the following completely online?



- In 2021, the Township expanded its online payment platform to accept tax and utility payments!
  - Taxes can now be paid through the Township website using a credit card, a method of payment that can only be leveraged online!

### Virtual Meetings and Programs

- In response to the physical distancing restrictions imposed as a result of COVID-19, the Township implemented virtual meetings for Committee of the Whole, Council and Advisory Committees, while also finding innovative ways to keep the community engaged on projects by initiating virtual Public Information Centres (PIC). We also quickly pivoted to offer virtual fitness/recreation and at-home programming to keep the spirits of our community up during lockdowns.





## Curbside Pickup & Vaccination Booking Helpline

- In response to COVID-19 lockdowns and physical distancing requirements, the King Township Public Library and ServiceKING both quickly pivoted to offer alternative means of service delivery through the form of **curbside pickups** for library items, garbage tags, waste bins etc. **Over 21,500 items picked up and over 5100 patrons served!** The KTPL also provided more than **25.5 hours** of assistance to residents on the **Vaccination Booking Helpline**



## Electronic Applications, Permits and Plans Review

- While the King Township Municipal Centre was closed to the public, staff quickly pivoted to ensure it could continue to meet its service level by moving towards electronic applications and permit issuance, whereby applicants could submit their documents either online or by way of email / other document sharing platforms. Highlights include (but are not limited to):
  - Kennel / Doggie Daycare Licenses
  - Permanent Sign Permits
  - Noise Exemptions
  - Building Permits and Inspections
  - Planning & Development Applications

## GREENING AND SUSTAINING OUR COMMUNITY FOR YEARS TO COME

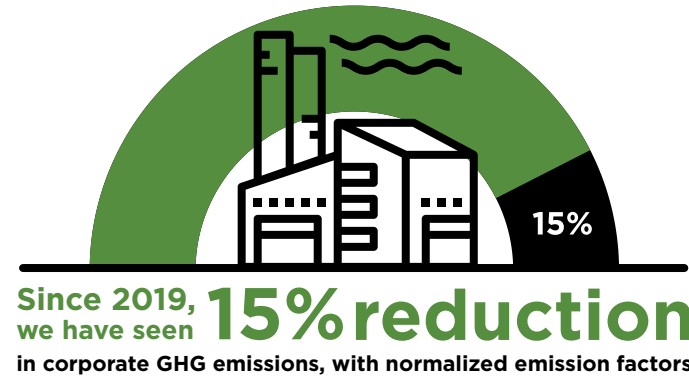
### CLIMATE CHANGE & ENVIRONMENTAL STEWARDSHIP

In 2019, Township Council joined a growing global movement by declaring a Climate Emergency. This declaration was made to help deepen the commitment to being leaders in the fields of climate change and environmental stewardship and help keep the latter and former at the forefront when considering the impacts they have on our community today, tomorrow and in future.

The Township set out a goal to see a 45% decrease GHG emissions by 2030. The Township has committed to taking action to realize this goal and has allocated resources aimed at making this objective our future reality in King!

### The King Climate Action Plan - Draft Plan Completion with expected approval by Council by the end of 2022

- The King Climate Action Plan is a community wide plan to best mitigate, adapt and improve resilience to the effects and impacts of climate change on a local level both in the near and far term.
- Additional public engagements will be held through 2022 with a finalized draft to be presented to Council and is expected to be finalized by the end of this year.



## Corporate and Community Initiatives

- Over the course of the current term, the Township has completed initiatives aimed at responding to existing climate and environmental pressures, and offsetting the effects it has already had. Key projects and initiatives include:
  - Over **(45) Planting and Restoration Events** Held
    - > In 2020, we actively responded to the influx of Spongy Moths to mitigate their impacts on wooded / green areas! Check out the information on the [Township's Environmental Stewardship](#) webpage to learn how to prevent and mitigate the presence of this invasive species!



- Hosting of King's Annual King Clean Up Day (Parks, Open Spaces, Local Roads, Schools, Neighbourhoods)
- The initiation and ongoing development of the Township's Tree Management Program to guide how we manage trees in King
- Bee City Canada Certification
- Mayor's Monarch Pledge



## King's Corporate Energy Management & Conservation Plan Update (2019-2023)

- The purpose of [King's Corporate Energy Management and Conservation Plan](#) is to provide King Township Council, staff, and the public with an overview of the changes in the corporate energy sector and opportunities for the reduction of Greenhouse Gas (GHG) emissions at a corporate level.
  - With this plan, came the installation of **Solar Panels** at the Trisan Centre as a means of reducing natural gas consumption and relying on solar energy to help service this recreation complex!



## Corporate Energy & Gas Saving Initiatives

- New investment into energy saving initiatives has the potential to reduce existing costs and reinforce sustainable practices over the long term by taking proactive measures in how we manage energy at the corporate level. Key projects include:
  - Completion of the **Trisan Net Zero Study** to help the Township balance between the amount of GHG the facility produces versus the amount removed from the atmosphere.
  - Construction and ongoing installation of **NRCan ZEVIP x King Electric Vehicle Charging Network**
  - Installation of over **12 Electric Vehicle Charging Stations with (20) ports** across King and the procurement of **(3) Electric Township Vehicles**
  - Completion of the **Streetlight & Township Facility LED Conversion Program** allowing the Township to move away from high energy HPS lights
  - Over **13 energy efficiency retrofits** completed across various Township facilities, including high efficiency furnaces and heat pumps, LED lighting and filtration systems.
- Since 2019, we have seen:

🔥
**OVER 138,000 M3 OF CORPORATE NATURAL GAS SAVINGS**

⚡
**15% DECREASE IN CORPORATE ELECTRICITY CONSUMPTION**



## SUSTAINABILITY & WASTE DIVERSION

In King Township, we have always demonstrated commitment to preserving our natural resources and quality of life. This is our foundation for living, working, and acting sustainably. Planning for sustainability and conservation means thinking ahead – in a way that ensures the needs of King’s current residents will be met, without compromising the ability of the Township to meet the needs of future generations.

### Integrated Community Sustainability Plan (ICSP) Refresh

- The ICSP is a long term plan, developed with participation from our community members, providing the direction for the Township to realize its sustainability objectives.
  - Get involved, be informed, and have your say in the refresh by visiting the Township’s SpeaKING Platform for the ICSP Refresh at [speaking.king.ca/ICSP](https://speaking.king.ca/ICSP)
  - This plan is expected to be completed by the end of 2022!

### Green Development Standards

- This program was developed to establish metrics used to evaluate the sustainable performance of new developments in King Township. The metrics established through this program represent the vision for the Township for being sustainable, resilient and healthy for existing and future communities of King.
  - Check out the Green Development Standards [Guidelines](#) and [Handbook!](#)

### Waste Diversion Initiatives

- Over **(45)** Waste Diversion Initiatives Undertaken (including one-time and annual initiatives)

Over  
175,000  
 Pounds of waste diverted  
 from landfills

- A Key highlight includes our new [Recycling Coach Mobile Application](#)
  - King partnered with Recycle Coach to launch a mobile app to help residents become expert recyclers and to reduce the amount of waste in our landfills.

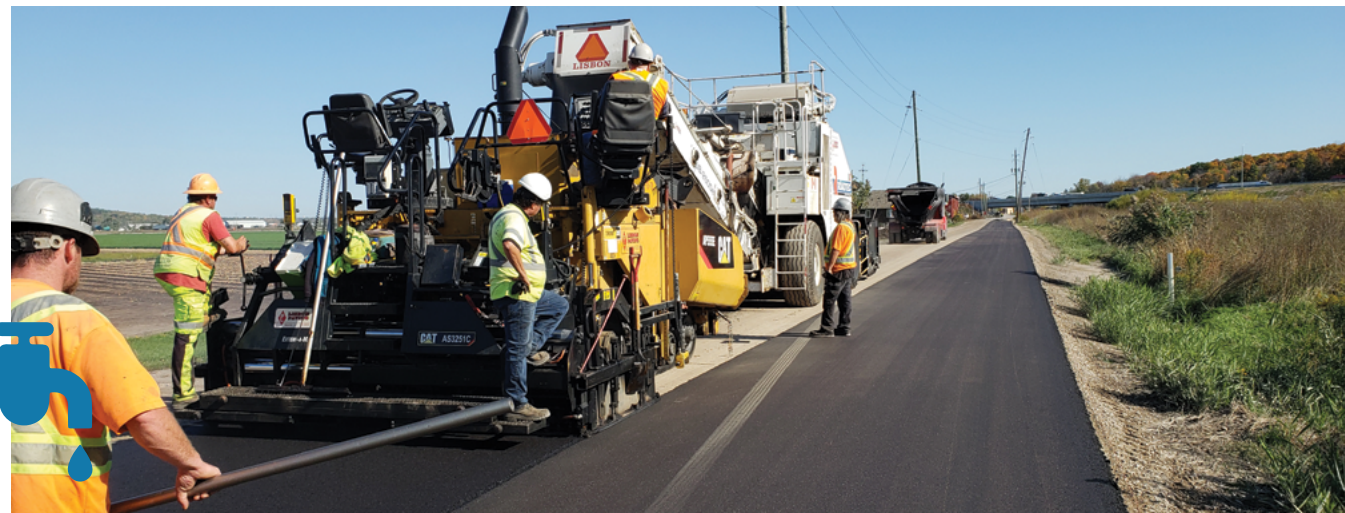


# PLANNING & INVESTING FOR TOMORROW

## Asset Management

Asset Management ensures the Township maintains its core assets in good condition for use by the community now, and for years to come. Township assets include transportation infrastructure, such as our roads and culverts; and, environmental infrastructure, such as water and wastewater mains/sewers. Maintaining our assets is critical to ensuring sustainable growth for generations to come.

In 2019 staff implemented the [Asset Management Corporate Policy](#) and in 2021, completed the update on the Township's [Asset Management Plan for Core Assets](#), both presented to and approved by Council.



## Infrastructure Planning and Capital Works

### Transportation

- Think of the roads you drive or commute on or the sidewalks where you walk your pet. Think of the trails you hike, or the bike lanes you use while getting in your daily workout. These are all forms of transportation infrastructure that the Township is planning for and investing in to keep us connected and getting us to the places we need to go, all while being environmentally conscious.
- In 2019, the [Transportation Master Plan](#) was updated, which will guide the Township to 2031 in its improvements that will address gaps in the multi-modal transportation network.
- The [10-Year Paving Strategy and Pavement Management Plan](#) was developed and approved by Council in 2020., guiding our approach to priority paving projects and how we will manage/operate these roads to maximize their lifecycles moving forward.



- The [Active Transportation Strategy](#) was completed which provides a recommended implementation plan for specific sidewalks, multi-use paths, trails, bike routes and midblock pedestrian crossings in the short, medium, and long term.

- Since 2019, we have been committed to improving our Road Network via the Township's Road Improvement Program and Reconstruction Projects for enhanced use by residents, commuters, visitors, and the like. To date the following has been completed:

 **OVER 36 KM OF ROAD CONVERTED FROM GRAVEL TO PAVED**

 **OVER 58 KM OF ROADS UPGRADED OR IMPROVED**

 **OVER 11 KM OF ROADS EXPECTED TO BE UPGRADED AND/OR IMPROVED IN 2022 - INCLUDING THE NOBLETON LOOP (10TH CONCESSION - KING ROAD TO 15TH SIDEROAD TO HIGHWAY 27)**

- **Active Transportation** initiatives provide driving alternatives (walking, hiking, cycling etc.) and allow the Township to serve a wider range of demographics while being environmentally cognizant. Since 2019 we have constructed:
  - Over **11 KM of New Trails**
    - > *Expecting the completion of an additional (3) KM in 2022!*
  - Over **13.5 KM of Other Alternative Transportation** (sidewalks, bike lanes, pedestrian walkways)
- **Urban Streetscaping & Beautification Program** has continued in the current term across our core urban areas. Highlights include:
  - Schomberg Mainstreet Revitalization (part of the 2019 Main Street Revitalization Strategy & Action Plan)
  - King Road Public Realm Improvements
  - To date (2019-2021) – **3.5 KMs of Streetscaping Completed Works Constructed** – plus the completion of the design of the Main Street Streetscaping Project
    - > *In 2022, the design for streetscaping from 2585 King Road to Jane Street is expected to be completed, and initiation of construction of works on Main Street*
  - We made efforts to improve and/or replace on our **Culverts and Bridges** across the Township which will keep our community safe, prevent erosion and provide natural drainage.
    - > **(4) Bridges and/or Culverts Improved or Replaced since 2019, and (2) more are expected to be completed in 2022.**



## Environmental

- Much of the Township's environmental infrastructure rests beneath the surface! No really, much of this infrastructure is underground and unseen, but critical to our community. This infrastructure provides safe water supply, sanitary disposal, drainage control, all meant to protect human health and safeguard the environment.
- The [Comprehensive Stormwater Management Master Plan](#) has been developed in the current term, which provides analysis of King's stormwater infrastructure to ensure the required level of service to handle the anticipated growth can be provided throughout the Township.
- In 2020, the Township updated its [Water and Waste Water Master Plan](#) which strives to maximise the use of existing infrastructure, and identify where and how additional capacity can be provided to address development and re-development needs.



- Showcasing our efforts to strengthen Water and Wastewater systems, in the current term we have seen the installation of:



OVER 8.5KM OF SANITARY SEWER INSTALLATIONS TO DATE (INCLUSIVE OF OUR NOBLETON SANITARY SEWER PROJECT (PHASE II - CONTRACT III) AND NEW DEVELOPMENTS)



IN 2022, PHASE III DESIGN OF THE NOBLETON SANITARY SEWER IS EXPECTED TO BE COMPLETED.



OVER 6.5KM OF WATERMAIN INSTALLATIONS AND RELINING'S

- > **Key Project** – Watermain replacement for **Brownsville Court**, initiated in 2021, is expecting to be completed by summer 2022, in addition to continuing with watermain relining initiatives across Schomberg.



## Facilities

- Township owned facilities are used and enjoyed by residents, community groups, schools, sports teams, and clubs. As our Township continues to grow, these facilities are used more and more. Renovations and construction of new facilities have required investments.
- The [Facility Services Master Plan](#) was developed to identify future facility needs that account for expected community growth
- **Over (10)** construction renovations, accessibility upgrades and visual enhancements have been completed across various facilities to date – expecting continued upgrades through 2022!
- **NEW Facility Construction Projects**
  - Completion of the **King Township Public Library and Seniors Centre**
  - Upgrading of the **Schomberg Community Hall**
    - > Expected completion by late Spring-Summer 2022!
    - > Upgrades will include a hybrid energy system conversion to electric, first storey floor levelling, and completely new wall framing.

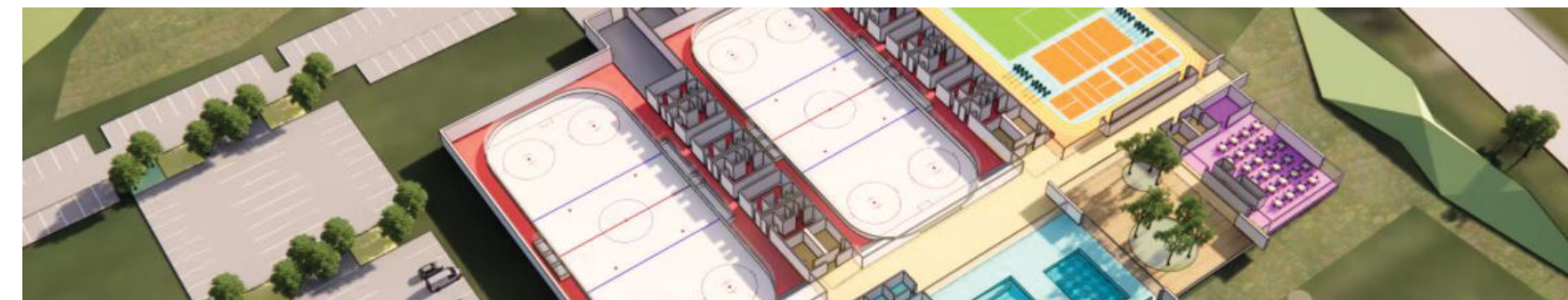
- Design, public engagement, and tendering of the **Township-Wide Recreation Centre** has been completed – with expected construction commencement in 2022. Follow the project on the Township [SpeaKING](#) page!

- We are pleased to report King received grant approval from the Federal and Provincial governments for \$38,849,090 to help build this facility, reducing the Township contribution from the Capital Budget. Includes:

- Two NHL sized ice surfaces
- An aquatics center with a Six-lane, 25 metre lap pool and a leisure pool
- An Indoor track
- A multi-purpose athletic and fitness space
- Community Spaces & Amenities
- A Multi-use field house



- Using energy efficient measures such as: natural ventilation, re claiming waste heat from the refrigeration system, and an open loop geothermal heat exchange, low emissivity surface coatings in the arenas, radiant heating and cooling, and a high thermal performance roof systems.



## Parks and Forestry

- Over (15) Park Amenities Constructed or Improved with an additional (8) expected to be completed by the end 2022!
  - Completion of the **Nobleton Community Lions Park Phase II**
  - Playground Upgrades at **Ansorveldt** and **Laskay Park**
  - Construction of **Budweth Park** in Nobleton
  - Sports Amenities and Trail Improvements in **Pottageville Park**
  - Completion of **Roselena Trails**
  - Bridge Replacements at **Dorris Patton Park**
  - Opening of King's first **Off-Leash Dog Park**
  - Upgrades at **Schomberg Lions Parkette**
  - Initiation of **Osin Lions Park** Redevelopment



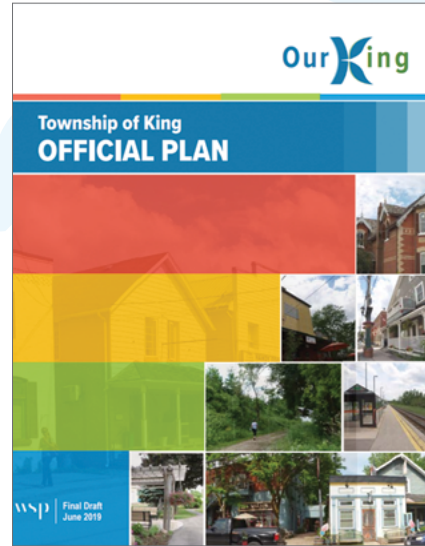
- Design, Initiation, Planning Completed for Tasca Park Phase II with construction commencing in Spring 2022.
  - > Tasca Park is a 21-Acre community park in Nobleton, including playgrounds, soccer fields, splashpads, skate park, toboggan hill, fitness circuit and shade structure. Potential **Phase II** components include an off-leash dog area, pump track, pickleball courts, area for ice-skating and a washroom facility!



## DEVELOPMENT AND POLICY PLANNING

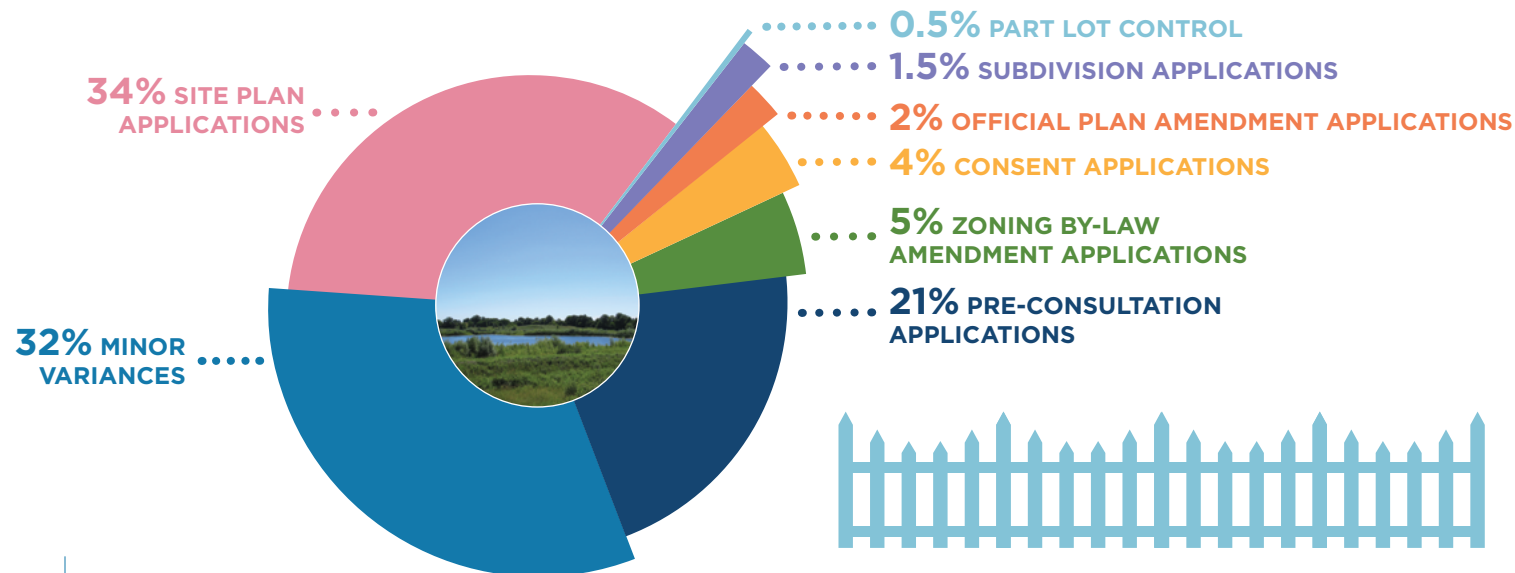
Smart planning is the foundation of a livable, sustainable community. The Development Planning and Policy Planning divisions are guiding forces involved in how our community is planned for the future. These divisions exist to develop policies, guidelines and plans that inform how we plan, and assist/advise the public, land stakeholders, government agencies and Council on matters relating to land-use planning. Key initiatives include:

- The **Our King: Official Plan** was adopted by Township Council on September 23rd, 2019 and subsequently approved by York Region in September 2020. This plan establishes a comprehensive, long-term vision for the future and a detailed policy framework to guide rural and urban developments until the year 2031. **We anticipate that the population rate will remain unchanged with no expansion of existing urban area settlements.** In 2022, we expect all outstanding Ontario Land Tribunal appeals will be resolved.
- The **Urban Design Guidelines** review was initiated in 2021. This outcome of the review is anticipated to be new, consolidated set of guidelines that apply to the Villages Centres, Established Neighborhoods and Employment Areas.
- The **Rural Zoning By-law** review was also initiated in 2021, which aims to regulate the zoning in areas designated as Countryside and Hamlets, as well as the Nobleton Village Reserve Lands. The By-law is expected to be brought to Council in June 2022 for adoption.
  - > Follow the progress of the Guidelines and By-law reviews by checking out the Township's **SpeaKING** public engagement website! This project is expected to be completed by the end of 2022.



- In 2022, the Development Planning division will be streamlining its process for obtaining **Zoning Approvals on Building Permit Applications** so stay tuned for upcoming announcements! Additionally, we are expecting the registration of the King City East Landowners Group subdivisions consisting of (7) draft plans of subdivisions, totalling 1071 residential units!

- Planning Applications
  - Over (690) Planning Applications from 2019-2021. Type Breakdown:



## OPERATING & BUILDING FOR TODAY



The Township was proud to formally receive its **APWA Accreditation** in 2019 verifying and recognizing King as an industry leader in compliance with recommended practices set out in the Public Works Management Practices Manual.



Our operations teams are constantly out in the field or on-site maintaining and operating Township owned infrastructure (assets) for safe and enjoyable use by our community!

### Transportation (Roads)

- Transportation Operations provides and manages the Township's road network, including bridges, sidewalks, culverts, roadways, ditches, streetlights, and road signage.
  - Over **329 KM** of Roadway Maintained
  - Over **75 KM** of Sidewalk Maintained
- Summer Maintenance Activities Include:
  - Street-sweeping, catch-basin cleaning, pothole (road/asphalt) patching, sidewalk repairs, payment markings and rural grass cutting
- Winter Maintenance Activities Include:
  - Plowing, sanding, salting of Township owned roads and sidewalks
- This Operational team has addressed and resolved over 1250 Customer Cases since 2019!**



### Environmental (Water / Wastewater)



- Environmental Operations provides and manages the Township's water distribution and wastewater collection systems, while also providing on-site water meter installations/inspections and water quality service requests. The Township maintains, operates and/or services:
  - 143 KM** of Watermain
  - (4)** Water Systems
  - 99 KM** of Sanitary Sewers
  - (8)** Pump Stations
  - 1474** Stormwater and Sewer Manholes



- Some key highlights from the current term include:
  - Watermain Cleaning and Swabbing Program
  - 10-Year Sanitary Sewer Flushing Program
  - Annual Water Quality Audits
  - Water Quality Modelling and Investigation Initiative in Schomberg
  - **This Operational team has addressed and resolved over 1130 Customer Cases to date!**

## Parks and Forestry

• The standard duties of our parks, operators include grass cutting, sports field maintenance and preparation, streetscaping elements and floral maintenance, special event setup/takedown and deliveries, management of crossing guard services, waste collection for parks, trail, playground and splashpad inspections and maintenance and winter snow plowing for municipal facilities and parking lots.

- **100+** Trail KM
- **90** Hectares of Parkland Maintained
- **205** Hectares of Open Space Maintained
- **(28)** Parks Maintained
- **(3)** Splashpads
- **65,000 sqft.** of Community Gardens Maintained
- **(75)** Banner Locations
- **(275)** Flower / Shrub Baskets and Barrels
- **This Operational team has addressed and resolved over 530 Customer Cases from 2019-2021 and ensured that Sports Fields were prepared (i.e., cut, painted/groomed) for over 2709 bookings!**

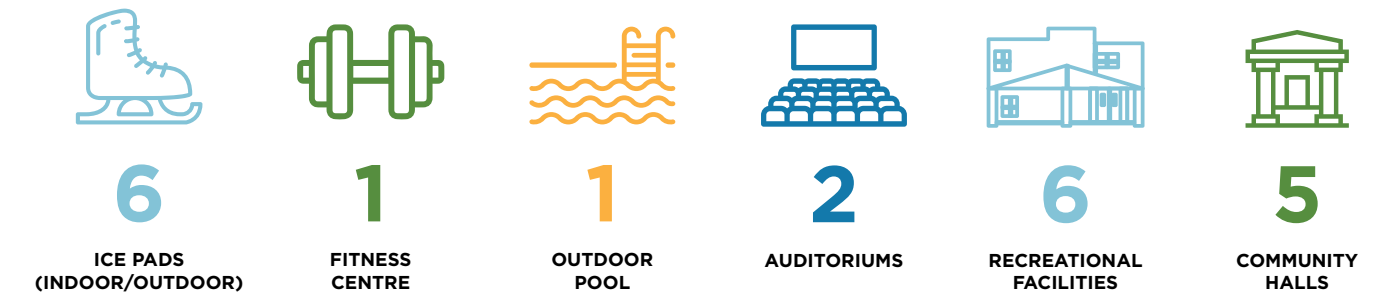


## Facilities

- The Township owns, operates, and maintains a variety of facilities across the community used by community groups, Council, patrons, residents, visitors, and staff alike. Our Facilities Operations teams are hard at work to ensure these facilities remain safe, secure and functional for all to use and enjoy!



**37 TOWNSHIP FACILITIES MAINTAINED = 263,244 SQFT.**



**Over 48,000 hours of use of our indoor/outdoor Facilities used by the Community from 2019-2021!**

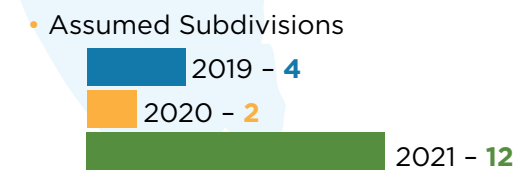
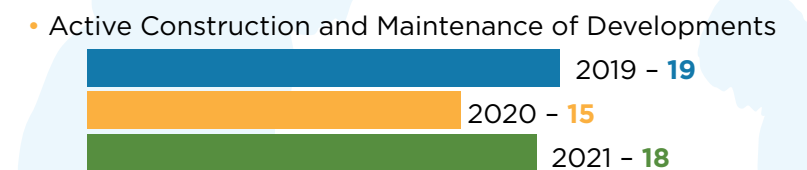


## Development Engineering

Development Engineering completes the reviews and approvals of infrastructure plans submitted through Development Planning, prepares, and administers Subdivision Agreements for new construction developments (and construction phase of Site Plan Agreements), in addition to the provision of Site Alterations, Entrance and Pool Permits.

- In 2020, Development Engineering (in conjunction with our By-law Division), updated the Township's [Site Alteration By-law](#) to prohibit and regulate site alteration and movement of fill in the Township.

• By the numbers:



- Number of (2019-2021)
  - > 38 - Site Alteration Permits
  - > 105 - Entrance Permits
  - > 36 Pool Permits

## Building Services

- The Building Division administers the Ontario Building Code in King! The Code establishes regulations ensuring the safety of buildings, public health, fire protection and structural sufficiency. This is accomplished through the review and processing of building permits, reviews of applications for compliance with applicable law (i.e., Conservation Authority regulations) and site inspections of construction projects.

- Number of Permits Issued



- Value of Works in King



- Number of Inspections



(Note: Public Works assumed inspections for Pool Permits in Q3 2021)

- Key Initiatives of the Current Term Include:

- Online Self-Serve Inspections Booking** now LIVE on the Township website and this division is expecting to implement an **Online Portal for Permit Applications** by the end of 2022.



## Broadband and Fibre

- Connecting people and places also means focusing on non-physical connections such as telecommunications or the use of online networking. The Township continues to support private sector companies through installation and maintenance activities to realize the goal of better connecting residents and businesses.

- In 2021, Centre of Excellence in Next Generation Networks (CENGN) partnered with Rogers to bring high speed broadband to the Holland Marsh area as part of its Rural Ontario Residential Broadband Program. Additionally, Member of Parliament, Deb Schulte, announced the investment of \$2.27 million to bring reliable and affordable high speed internet across the Township of King, in partnership with Vianet.

- Check out the **King Connects Broadband** webpage for more details!

- The Township also supported the ongoing installation of Fibre across the municipality. Since 2019, over **120 KMs of Fibre installed in the municipal right of way, providing over 4430 homes with newly available access to broadband/fibre!**

- In 2022 - we expect that an additional (400) homes will have access to Broadband/Fibre given the installation of over 40KM of installations being completed in 2022 within the municipal ROW



## SERVING THE COMMUNITY



- Since its inception, the ServiceKING team has....

- > Created, Triaged and Resolved **+43,000 CRM Cases to date!**
- > ServiceKING manages approximately **120 calls** per day, with **80% of calls answered within (20) seconds!**

- Top (5) Township Requested Inquiries to ServiceKING

	FINANCE
	BUILDING PERMITS
	LOCATES
	BY-LAW
	WASTE (GARBAGE)

- The Township's Customer Service Standards are consistently upheld by our ServiceKING Team, ensuring service excellence in everything they do. Since 2020, the Township has continued to acknowledge and/or resolved over **90% of its CRM cases within (2) business days!**



- Actively communicating with citizens means maintaining a dominant presence throughout the Township's communication channels, including online, social media, newspaper, e-newsletters and/or subscriptions; all with the aim of better informing residents and visitors of life in King! Some key communication initiatives since 2019 include:



- The **King Bulletin e-newsletter** launched in August 2020 and is a brand new communication channel to expand the reach of Township information and updates, with a goal of increasing citizen engagement. Click **HERE** to Subscribe to the King Bulletin today to receive updates and news regarding Township programs, initiatives and/or service updates!

**+860 King Bulletin Subscribers since its launch!**

- Publication of the Township's **Residents Guide** which provides useful information in an easy to use format, with the intent of allowing residents to quickly find their most frequently requested information.

- Stay tuned as the Communications Team is expected to complete its **Public Engagement Policy** by the end of this year!
- Communication & Public Engagement By the Numbers (2019-2021):
  - > **+15,800** Active SpeaKING Online Public Engagement Platform Users (Engaged, Informed and Aware)
  - > **+1.3 Million** Social Media Impressions
  - > **+80** News Releases



### Clerks

- Our Clerk's staff provide direct services to citizens by responding to various resident needs and inquiries, while also coordinating and supporting statutory responsibilities provided by the *Municipal Act* and many other pieces of provincial legislation. Our Clerk's Team also leads the coordination and management municipal elections every (4) years!
  - Key initiatives undertaken by our Clerk's team in the current term include:
    - > Launch the new **CivicWeb Meeting Portal** to connect the public to agendas, minutes, by-laws and information on Council and Committees in a new user-friendly format
    - > Annual **Accessibility Status Updates** (2019, 2020, 2021 - Coming Soon!)
    - > Publication of over **+30 Electronic Web Forms**
    - > Over **(12) NEW Corporate Policies** developed that were approved by Council to date – some key highlights include:
      - Traffic Calming Requests
      - Formal Complaints
      - Municipal Street and Park Naming
      - Municipally Significant Events
      - Public Notice
  - Permits and Licensing to Date (2019-2021):
    - > **67** – Commissioner of Oath's
    - > **101** – Marriage Licenses
    - > **36** – Kennel and Doggie Day Care Licenses Issued
    - > **13** – Film Permits
    - > **80** – Noise Exemptions
    - > **111** – 911 Signs
    - > **2640** – Cat and Dog Tags
  - This year, our Clerk's team will lead and manage the 2022 Municipal and School Board Elections, taking place on October 24th, 2022!



## King Township Public Library

- King Township's Public Library (KTPL) serves as a community hub that informs, inspires, enriches, and entertains residents at each of its four branches in King City, Nobleton, Schomberg and Ansnorveldt. The Library has continued to transform itself towards a progressive, state of the art community-centered gathering space, and is active in developing new services, leveraging new technologies and connecting with community partners. The KTPL offers universal access to print material and digital resources, information and online services, and various programs/outreach initiatives. KTPL also provides Internet access via public workstations and wireless services for mobile devices.
  - From **2019-2021** the KTPL has seen:
    - > **4777** - Active Users
    - > **56,984** - Retrievals from Databases, Streaming and Downloading
    - > **267** - Programs
    - > **4,584** - Program participants
    - > **62,505** - Website and Catalogue Visits
    - > **9359** - In-Person Visits
    - > **40,459** - Items Borrowed (Print)
    - > **32,132** - Items Borrowed (Digital)
  - Key Initiatives of the current term include:
    - > Launch of the new **KTPL Website**
    - > Expanded STEAM based programming including the use of the KTPL's new **3D Printer**, the new **Out of the Box Collection** and other **Make-It Lab** programs!
    - > Implementation of **Mobile Printing** in 2020
    - > The transition of the Township **Ansnorveldt Branch** to a **self-serve** location
    - > In 2022, the KTPL is expected to complete its **2022-2025 Strategic Plan!**







# STRENGTHENING OUR LOCAL ECONOMY

## Economic Development

Our Economic Development team takes a collaborative approach in its dedication to supporting, retaining, and expanding local businesses to help them thrive in King's local economy.



### (52) NEW Businesses in King from 2019-2021

- The **Economic Development Strategy** was adopted prior to the current term but has since seen the implementation of several action items that bring it to life. Some of these key actions include:
  - Introducing policies into the Official Plan that support agri-tourism or entertainment opportunities
  - Continued support for the Township's broadband and fibre expansion in King
  - Review of the **Community Improvement Plan** to expand eligibility - and with this came the introduction of the **Rural Resiliency Grants** in addition to the **Village Vibrancy Grants**

**\$150,000 VALUE OF CIP GRANTS FROM 2019-2021**

- In 2021, the **Community Tourism Plan** was updated, focusing on assisting tourism related businesses and stakeholders achieve success and supporting businesses as they work together to build and deliver new products and experiences.
- Other Business Resources & Initiatives During the Current Term



- In the face of COVID-19, the **Public and Private Lands Patio Program** supported the continuity of over 20 local businesses to enable service continuity to their customers and our local residents.
- #ShopKING** campaign intended to promote local shopping and dining in King, ultimately supporting our local economy and maintaining local employment opportunities. Check out the **Online Membership Business Directory**.
- The **EconomicKING** is your one-stop-shop for information and resources if you are looking to do or expand your business in King.
- Getting Down to Business Guide** was updated in 2019 to help you understand the process of planning and starting your local business.
- The **Spotlight on Business** promotion recognizes four businesses annually for their long-term contributions to King Township's quality of life and economy.
- ExperienceKING** is your destination to all things King has to offer residents, visitors, and tourists.



# KEEPING THE COMMUNITY SAFE



## By-law Enforcement

- Our By-law Enforcement staff work to educate residents and businesses on matters important to vibrant and safe communities, such as littering, noise respect for others property, to name a few. Our By-law team has worked to expand their presence and visibility across the community and capitalize on public education opportunities that minimize infractions or risks of violations and mitigate risks through regular inspections and investigations.
- In 2021, the By-law Division drafted and approved its **Enforcement Policy** which regulates the receipt of complaints, initiation of investigations and enforcement proceedings relating to regulatory and applicable law.
  - > Officers Received, Mitigated and/or Investigated over **(5800) Complaints and Inquiries**
  - > Investigations by Type **(2019-2021)**

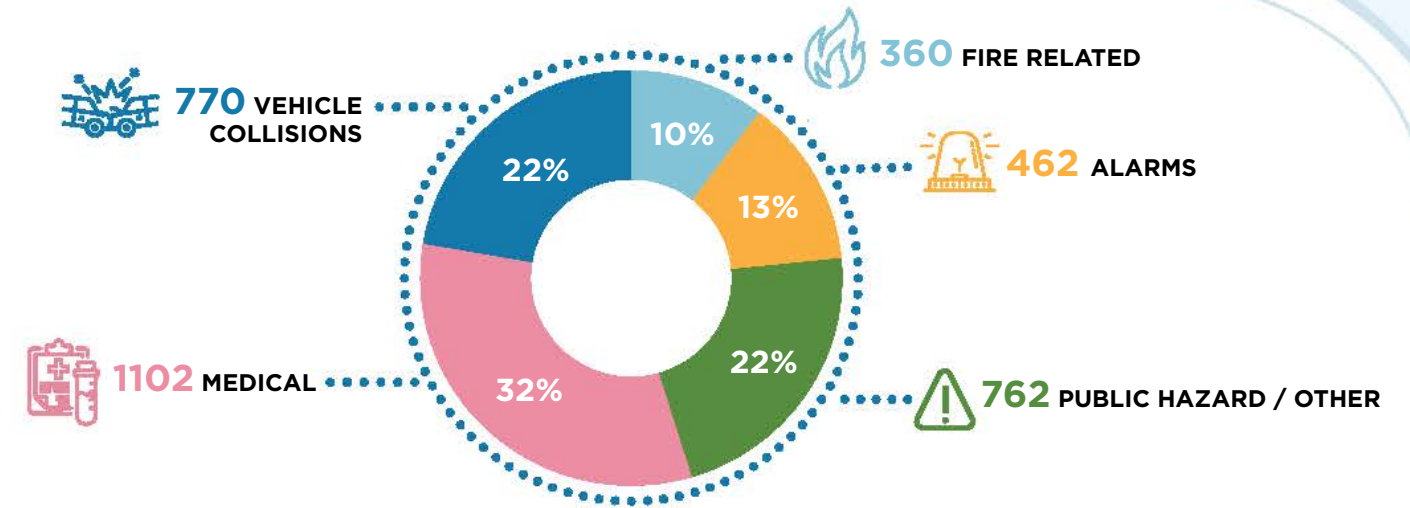


## Fire and Emergency Services



- King Fire and Emergency Services protects an area of approximately 333 sq. kilometers and a population over 27,000 residents. Served by **(3) Fire Stations**, with a compliment of 140 dedicated volunteer fire fighters, this team strives to deliver the highest level of emergency response with the greatest margin of safety for the public in the most fiscally responsible way.
- The department continues to maintain a strong focus on being progressive with a focus on education given it will help residents fulfill their responsibilities for their own fire safety which reduces incidences of a fire taking place.
  - > Over **1800 Inspections and Investigations** Completed since 2019
  - > Despite the COVID-19 pandemic, the FES department visited over 3000 homes for the Smoke Alarm and Home Escape Program

### Types of Responses (2019-2021)



### The FES Team key initiatives for the current term include:

- The development and approval of the Township's **Municipal Emergency Plan** in 2020, which aims to minimize the effects, coordinate the response and manage recovery from disasters or major emergencies impacting the municipality.
- This team also completed the installation of stand-by generators at the **Bluff Trail and King City Sanitary Pumping Stations**, as well as the **Trisan Centre**, ensuring the continued operations of these stations in the event of mass power outages.

## Traffic Calming

- During the current term, Public Works staff have focused on creating a slower, safer King for the community at large which meant a focus on traffic calming on residential streets where excessive speeding is prevalent, particularly in neighbourhoods with high numbers of cyclists and/or pedestrians sharing the road with motorized traffic. Traffic calming is not about reducing congestion, reducing trucks or eliminating cut-through traffic, rather it is about creating a safer roadside environment by calming speeds and encouraging responsible driver behavior.
- In 2019, staff initiated the Traffic Calming program by seeking feedback from the public to inform its **Traffic Calming Strategy**, and subsequently, its **Traffic Calming Policy**, both presented to and approved by Council for implementation.
- From 2019-2021, there have also been over **(40 pilot and/or permanent Traffic Safety Measures)** implemented across the Township as a result of the program, including speed hump and flexible bollard installations, signage, speed boards and centre island mediant paintings. Check out our **Corporate Strategic Plan Progress Reports** for a full list of location and type of measures implemented!



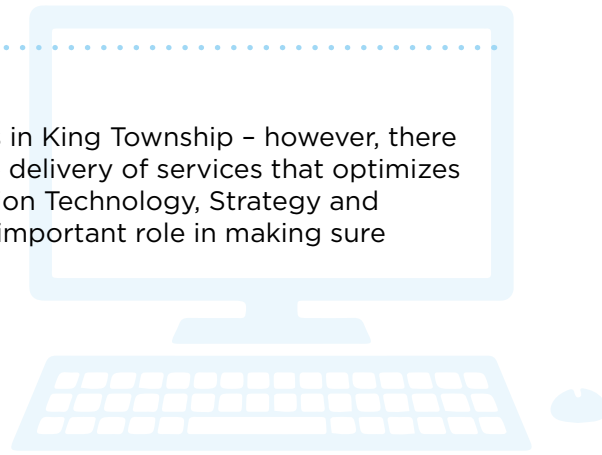
## BEHIND THE SCENES

Most residents only see the public-facing programs and services in King Township – however, there is a lot going on behind the scenes that enable and promote the delivery of services that optimizes the value of tax-payer dollars. Internal services such as Information Technology, Strategy and Transformation, Human Resources, Finance or Fleet, all have an important role in making sure residents are served by a progressive, responsible organization.



### Office of the CAO

- Key accomplishments from the current term include:
  - The development and implementation of the Township's first **Term of Council Corporate Strategic Plan & Annual Progress Reporting**. This plan is based on Council's priorities for their term, reflecting the needs of their constituents and our community. The progress reports keep the Township accountable to Council and its citizens on our commitments.
  - **(19) NEW External Facing Online Services & (18) NEW Functions and/or Services that Can Be Completed on a Mobile Device** making its easier for patrons to access Township services, make payments or complete registrations/ applications. Representing over a 12% increase in Online Service and Mobile capabilities since 2019!
  - In 2020, the Township launched its completely revamped [king.ca](http://king.ca). Users can enjoy a more visually appealing design, easy navigation, a News Update banner, subscription options, online service requests and payments and more!



Since the new website's inception, we have gained over:



**450 NEW ONLINE PAYMENT USERS!**



**OVER 1.3 MILLION WEBSITE VIEWS!**



The Mayor's Office is also excited to report the resumption of the **Annual Mayor's Golf Tournament** in 2022!

*Registration is open until **June 17th, 2022!***



### Human Resources (HR)

- HR plays a critical role of supporting the foundation upon which the organization is built – its people. In our goal to becoming an Employer of Choice, we continue to focus on the recruitment and retention of top talent, ongoing development of our people leaders, while also maintaining legislative compliance to ensure a safe, healthy, inclusive, and equitable workplace for its staff.
  - The average number of resumes received per job posting from 2019-2021 was (20), and from 2020-2021 we saw **6% increase in applications received from qualified candidates** per posting!



### Fleet

- Our Fleet Division maintains and procures all Township vehicles and equipment necessary for the provision of municipal services.
  - Key highlight in our Fleet division is the recent procurement of Township owned **Electric Vehicles** – contributing to the reduction of our corporate carbonfootprint and being a greening role model for our community members.



### Finance

- Our Finance Department is responsible for the management of financial affairs of the municipality on behalf of and in the manner directed by Council. Responsibilities of this division range from budget and financial reporting to revenue and taxation management and purchasing/procurement.
  - Major Financial Initiatives in the current term include:
    - Rolling **(4) Year Capital Budget**
    - **2020 Water/Wastewater Rate Study**
    - **Procurement By-law** and **Corporate Policy**, in addition to the use of a new online **Bid Opportunities Portal**
    - Development Charges Background Study and adoption of a new **Development Charges By-law**



## FINANCIAL POSITION

### THE CORPORATION OF THE TOWNSHIP OF KING

#### CONSOLIDATED STATEMENT OF FINANCIAL POSITION

As at December 31	2020	2019
<b>Financial Assets</b>		
Cash (Note 2)	50,069,438	49,423,426
Taxes receivable (Note 3)	10,234,774	10,447,877
Trade and other receivables (Note 4)	5,458,692	4,433,329
User charges and sewer receivable (Note 5)	9,084,554	8,441,140
	<u>74,847,458</u>	<u>72,745,772</u>
<b>Financial Liabilities</b>		
Accounts payable and accrued liabilities	15,763,955	13,901,654
Developer and other deposits	8,002,698	6,210,582
Deferred revenue (Note 6)	14,287,935	20,132,333
Employee future benefits and other liabilities (Note 7)	3,091,684	2,844,699
Solid waste landfill closure and post closure liability (Note 8)	1,030,796	1,285,936
Long-term debt (Note 9)	19,960,251	22,587,033
	<u>62,137,319</u>	<u>66,962,237</u>
<b>Net Financial Assets</b>	<u>12,710,139</u>	<u>5,783,535</u>
<b>Non-Financial Assets</b>		
Tangible capital assets - net (Note 10)	278,121,416	265,543,652
Inventory held for own use	113,823	153,949
Prepaid expenses	103,457	162,533
	<u>278,338,696</u>	<u>265,860,134</u>
<b>Total Net Assets</b>	<u>291,048,835</u>	<u>271,643,669</u>
<b>Accumulated Surplus - End of Year (Note 11)</b>	<u>291,048,835</u>	<u>271,643,669</u>

**Note:** At the time of this publication the 2021 Audited Financial Statement has not been released by the Township auditors. The 2021 Consolidated Financial Statement will be available, upon publication, [HERE!](#)

## ACCUMULATED SURPLUS

### THE CORPORATION OF THE TOWNSHIP OF KING

#### CONSOLIDATED STATEMENT OF OPERATIONS AND ACCUMULATED SURPLUS

For the year ended December 31	2020 Budget (Note 16)	2020 Actual	2019 Actual
<b>Revenues</b>			
Taxation (Note 14)	37,625,624	34,345,419	33,031,389
User fees	4,618,260	3,307,783	6,069,728
Water and wastewater user charges	9,031,820	10,732,111	9,183,439
Government grants (Note 17)	3,339,918	4,124,580	2,749,899
Contributions from developers	11,951,761	8,648,507	19,132,037
Investment income	759,222	737,992	1,038,334
Penalties and interest	1,050,000	1,397,017	1,540,305
Local area charges	-	1,808,984	919,893
Gain on sale of land and tangible capital assets	230,000	10,564	105,588
Other	9,154,759	2,547,368	4,139,296
	<u>77,761,364</u>	<u>67,660,325</u>	<u>77,909,908</u>
<b>Expenses</b>			
General government	9,012,831	7,505,777	6,701,605
Protection to persons and property	5,698,252	5,825,701	6,140,332
Transportation services	13,353,435	11,152,218	11,309,693
Environmental services	10,749,714	11,370,519	9,281,805
Recreation and cultural services	15,425,994	9,542,113	10,901,413
Planning and development	2,399,371	2,858,831	2,282,815
	<u>56,639,597</u>	<u>48,255,159</u>	<u>46,617,663</u>
<b>Annual Surplus from Operations</b>	<u>21,121,767</u>	<u>19,405,166</u>	<u>31,292,245</u>
<b>Accumulated Surplus - Beginning of Year</b>	<u>271,643,669</u>	<u>271,643,669</u>	<u>240,351,424</u>
<b>Accumulated Surplus - End of Year (Note 11)</b>	<u>292,765,436</u>	<u>291,048,835</u>	<u>271,643,669</u>

**Note:** At the time of this publication the 2021 Audited Financial Statement has not been released by the Township auditors. The 2021 Consolidated Financial Statement will be available, upon publication, [HERE!](#)



The TOTAL approved Capital Budgets for 2019-2022 (4 year term of Council) was **\$135,088,778**



The TOTAL approved Operating Budget for 2019-2022 (4 year term of Council) was **\$107,818,953**



**CAPITAL BUDGET BREAKDOWN**  
2019 - 2022 FOR (4) YEARS



**55% MUNICIPAL BUILDINGS**  
\$72,514,063



**33% PUBLIC WORKS**  
\$35,745,333



**9% OFFICE OF THE CAO**  
\$10,150,792



**5% PARKS & RECREATION**  
\$7,437,320



**24% COMMUNITY SERVICES**  
\$25,750,883



**10% WATER & SEWER**  
\$13,484,178



**7% KING TOWNSHIP PUBLIC LIBRARY**  
\$7,508,648



**0.02% LIBRARY**  
\$380,753



**5% FLEET & EQUIPMENT**  
\$6,974,996

**OPERATING BUDGET BREAKDOWN**  
2019 - 2022



**1% STUDIES**  
\$1,065,000



**7% CORPORATE SERVICES**  
\$7,981,452



**0.6% INFORMATION TECHNOLOGY**  
\$840,000



**0.2% FIRE & EMERGENCY**  
\$356,000



**5% GROWTH MANAGEMENT SERVICES**  
\$4,906,785



**2% CORPORATE ACCOUNTS**  
\$2,396,962



**23% ROADS & RIGHT OF WAY**  
\$32,036,468



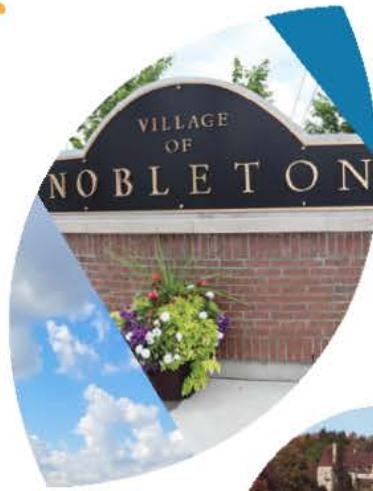
**10% FIRE & EMERGENCY SERVICES**  
\$11,024,817



**3% FINANCE**  
\$2,353,281









# KING

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