

Service Offering Index (A-Z)

| Service Offering | Key Words | Department (Profile Linked) | Division |
|--|--|--|-----------------------------------|
| Active Living and Aquatics | <ul style="list-style-type: none"> Fitness Centre Township Leagues Soccer Tournament Ice Hockey Ball Hockey Lacrosse | Community Services | Active Living and Aquatics |
| Advisory Committees | <ul style="list-style-type: none"> Committee of Adjustment Public Planning Heritage Advisory Committee | Growth Management Services | Land Use and Development Planning |
| Asset Management | <ul style="list-style-type: none"> Asset Inventory Asset Planning Linear Assets Non-Linear Assets | Public Works | Asset Management |
| Budget and Financial Reporting | <ul style="list-style-type: none"> Accounts Payable Accounts Receivable Security Deposit Holding Annual Budget Capital Plan Audit | Finance | Budget and Financial Reporting |
| Building Permits | <ul style="list-style-type: none"> Homes Additions Deck Tents Demolition Accessory Sewer Connection and Decommissioning Water Service Change of Use Model Certification Farm and Agriculture Septic Inspection Property Information Request Sewage System Information Property Compliance Letter | Growth Management Services | Building |
| Building Inspections | <ul style="list-style-type: none"> Inspections for Permits Violation Inspections Order As-Built Plans Septic Inspections | Office of the CAO | Building |
| Business Development (EconomicKING) | <ul style="list-style-type: none"> Businesses Economy Engagements Support EconomicKING ShopKING Chamber of Commerce | Growth Management Services | Economic Development |
| By-law Enforcement & Permits | <ul style="list-style-type: none"> Reactive Patrol By-laws Priority Response Administrative Monetary Penalty System (AMPS) Sign Permits Orders Warnings | Growth Management Services | By-law |
| Capital Programs and Projects | <ul style="list-style-type: none"> Major Projects Paving Road Improvements Watermain Projects Facilities Township Buildings Sewer Projects Construction Notice Public Information Centres Environmental Assessments Playgrounds Parks | Public Works | Capital Services |
| Communications and Public Engagement | <ul style="list-style-type: none"> Service Alerts Website SpeaKING Media Release Newspaper Social Media King Bulletin e-Newsletter | Corporate Services | Communications and ServiceKING |
| Community, Seniors, and User Group Management | <ul style="list-style-type: none"> User Groups Community Groups Seniors User Group Affiliation Subsidies | Community Services | Recreation and Business Services |
| Corporate Performance Management | <ul style="list-style-type: none"> Service Levels Service Standards Reporting | Office of the CAO | Strategy and Transformation |
| Council, Governance Support and Elections | <ul style="list-style-type: none"> Council Meetings Committees and Boards Meeting Portal Municipal Election Agenda & Minutes | Corporate Services | Clerk's |

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| Crossing Guard Program | <ul style="list-style-type: none"> Schools Seasonal | Public Works | Parks and Forestry Operations |
| Decommissioned Landfill Management | <ul style="list-style-type: none"> Landfill Waste | Public Works | Environmental Services |
| Development Administration and Construction Management | <ul style="list-style-type: none"> Subdivision Agreements Development Construction Maintenance Letter of Credit Assumption Inspections | Growth Management Services | Development Engineering Services |
| Development and Land Use Planning | <ul style="list-style-type: none"> Planning Applications Official Plan Amendment Zoning By-law Amendment Site Plan Control Minor Variance Consent Heritage Permits Pre-Consultation Plan of Subdivision Plan of Condominium Public Planning Meetings Ontario Land Tribunal | Growth Management Services | Planning |
| Drainage Inspections | <ul style="list-style-type: none"> Drainage Stormwater | Growth Management Services | Development Engineering Services |
| Economic Development Programs, Plans and Strategies | <ul style="list-style-type: none"> Community Improvement Plan Main Street Revitalization Economic Development Strategy Grants Tourism Plan Core Area Parking Study Mayors Energy Challenge | Office of the CAO | Economic Development |
| Emergency Management | <ul style="list-style-type: none"> Emergency Plan Emergency Management Program Emergency Operations Centre Hazard Identification Risk Assessment | Fire and Emergency Services | Risk & Resilience |
| Environmental Stewardship and Climate Change | <ul style="list-style-type: none"> Sustainability Committee SustainableKING Grant Workshops Waste Diversion Natural Environment Climate Change Community Garden Textile Diversion Composting Climate Action Plan Corporate Energy Management Bee City Mayors Monarch Pledge | Community Services | Environmental Outreach and Sustainability |
| Facility Operations and Maintenance | <ul style="list-style-type: none"> Facilities Yards Centers Buildings Arenas Pumphouses Libraries Fire Halls Park Shelters Testing Inspections Safety Work Orders Repairs Servicing | Community Services | Facility Operations |
| Fire Administration | <ul style="list-style-type: none"> Burn Permits Fireworks Permits Emergency Preparedness Volunteer Recruitment Superior Shuttle Tank Service | Fire and Emergency Services | Administration |
| Fire Inspections and Investigation | <ul style="list-style-type: none"> Burn Complaints Fire Safety Inspections | Fire and Emergency Services | Prevention and Investigations |
| Fire Rescue | <ul style="list-style-type: none"> Firehouse Volunteer Fire Fighters Suppression Defensive Pre-Hospital Medical Care Specialized Rescue | Fire and Emergency Services | Fire and Rescue Operations |

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| | <ul style="list-style-type: none"> Offensive | | |
| Forestry and Trees Management | <ul style="list-style-type: none"> Open Space Trees Forest | <ul style="list-style-type: none"> Planting Stump Removal Public Works | Parks and Forestry Operations |
| General Operations (Transportation) | <ul style="list-style-type: none"> Roads Potholes Culverts Shoulder | <ul style="list-style-type: none"> Grading Debris Ditches Road Line Visibility Public Works | Transportation Services |
| Heritage and Culture | <ul style="list-style-type: none"> King Heritage and Cultural Centre Heritage Exhibits | <ul style="list-style-type: none"> Heritage and Culture Master Plan Community Services | Heritage and Culture |
| Hospitality, Tourism and Recreation (ExperienceKING) | <ul style="list-style-type: none"> Outreach Promotion | <ul style="list-style-type: none"> Tourism Taskforce Office of the CAO | Economic Development |
| KTPL Board Administration | <ul style="list-style-type: none"> Library Board | <ul style="list-style-type: none"> Board Meetings King Township Public Library (KTPL) | Administrative and Branch Services |
| KTPL Branch Services | <ul style="list-style-type: none"> Physical Service Branch Holds Returns In-Person Assistance Reading Circulation Desk Public Wi-Fi | <ul style="list-style-type: none"> Computers Tablets 3D Printing Copying Scanning Faxing Study Space King Township Public Library (KTPL) | Administrative and Branch Services |
| KTPL Community Outreach and Marketing | <ul style="list-style-type: none"> Library Social media Newspaper | <ul style="list-style-type: none"> Library Newsletter Library Email Blast King Township Public Library (KTPL) | Engagement and Connections |
| KTPL Content and Collections | <ul style="list-style-type: none"> Books Audio Books Magazines DVD | <ul style="list-style-type: none"> Video Games Newspapers eLearning Streaming King Township Public Library (KTPL) | Collections and Technology |
| KTPL Programming and Events | <ul style="list-style-type: none"> STEAM Reading and Book Club Literacy Programs Author Visits Dungeons and Dragons | <ul style="list-style-type: none"> Buddies Writers Truth and Reconciliation Make it Lab King Township Public Library (KTPL) | Engagement and Collections |
| KTPL Infrastructure, Business Systems and Web Services | <ul style="list-style-type: none"> Public Computers Printers Tablets | <ul style="list-style-type: none"> Self-Checkout Make it Lab King Township Public Library (KTPL) | Collections and Technology |
| Legislative Services and Legal | <ul style="list-style-type: none"> Formal Complaints Freedom of Information | <ul style="list-style-type: none"> Public Planning Notices Accessibility Plan Corporate Services | Clerk's |
| Life Safety and Education | <ul style="list-style-type: none"> Hazard Recognition Trailer Fire Extinguisher Training Smoke Alarm and Carbon Monoxide | <ul style="list-style-type: none"> Smoke Alarm Door to Door 911 Signs Community Preparedness Fire and Emergency Services | Risk and Resilience |
| Master Plans and Strategies | <ul style="list-style-type: none"> Development Charges Background Study Water / Wastewater Study Transportation Water Wastewater | <ul style="list-style-type: none"> Active Transportation Paving Traffic Calming Bridges and Structures Public Engagement Stormwater Public Works | Capital Services |

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| | <ul style="list-style-type: none"> Parks Facilities | | |
| Mayor and Council Support and Events | <ul style="list-style-type: none"> Council Requests Pancake Breakfast Business Breakfast Inaugural Volunteer Appreciation Mayors Golf Tournament | Office of the CAO | Strategy and Transformation |
| Memorial Bench and Tree Donation | <ul style="list-style-type: none"> Applications Installations Park Bench Cemetery Bench Plaque | Public Works | Parks and Forestry Operations |
| Mosquito Control Program | <ul style="list-style-type: none"> Aerial Spray Mosquitos Pottageville | Growth Management Services | Development Engineering Services |
| Outdoor Education and Cold Creek | <ul style="list-style-type: none"> Cold Creek Ropes Course Snow Shoeing Skiing Outdoor Rinks Cold Creek Master Plan | Community Services | Sustainability and Community Outreach |
| Parking Enforcement | <ul style="list-style-type: none"> Patrol Complaints Tickets First Attendance Adjudication | Growth Management Services | By-law |
| Parks, Trails, and Horticulture Operations | <ul style="list-style-type: none"> Seasonal Maintenance Trails Sports Fields Splashpads Banners Barrels and Baskets Heritage Cemeteries Parkland Flowers Park Paths Township Parking Lots Service Requests Public Garbage | Public Works | Parks and Forestry Operations |
| Permits, Licenses and Programs (Clerk's) | <ul style="list-style-type: none"> Commissioner of Oath Marriage Licenses and Ceremonies Kennel and Doggie Daycare Film Permits Noise Exemptions Event Road Occupancy Cat / Dog Tags Lottery Licenses Emergency Address Sign Liquor Cemeteries Community Grants | Corporate Services | Clerk's |
| Permitting & Requests (Capital) | <ul style="list-style-type: none"> Traffic Calming Drawing Reproductions | Public Works | Capital Services |
| Permitting & Requests (Transportation) | <ul style="list-style-type: none"> Road Occupancy Municipal Consent | Public Works | Transportation Operations |
| Permitting & Programs (Development) | <ul style="list-style-type: none"> Pool Site Alteration Entrance Curb Cut Culvert Half Load Hard Landscaping Exemption | Growth Management Services | Development Engineering Services |
| Policy Planning | <ul style="list-style-type: none"> Official Plan Rural Zoning By-law Urban Zoning By-law Urban Design Guidelines Green Development Standards Special Studies Provincial and Regional Policy | Growth Management Services | Policy Planning |
| Recreational Programs | <ul style="list-style-type: none"> Community Guide Drop In Registration March Break Summer Break Camps Winter Break High FIVE Community Assistance Program Recreation Master Plan | Community Services | Recreation & Business Services |



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| Rentals and Bookings | <ul style="list-style-type: none"> Facility Rental Facility Booking Short Term Rental Long Term Rental Community Centers Arenas Community Halls Picnic Shelters High Ropes Sports Fields Tennis | Community Services | Recreation and Business Services |
| Revenue and Taxation | <ul style="list-style-type: none"> Development Charges By-law Water/Wastewater Rate Property Tax Utility Billing Pre-Authorized Debit Program MPAC Assessment | Finance | Revenue and Taxation |
| Senior Snow Removal | <ul style="list-style-type: none"> Snow 65+ Senior Windrow | Public Works | Transportation Operations |
| ServiceKING | <ul style="list-style-type: none"> Service Triage Township Email Township Voicemail | Community Services | Recreation and Business Services |
| Sidewalk & Streetlight Maintenance | <ul style="list-style-type: none"> Deficiencies Inspections Sidewalk Repair Streetlight Repair | Public Works | Capital Services (Transportation & Environmental) |
| Stormwater Management | <ul style="list-style-type: none"> Wet Pond Dry Pond Culverts Catch-basin Oil Grit Storm Sewer | Public Works | Environmental Services |
| Strategic Planning | <ul style="list-style-type: none"> Strategy Council and Corporate Priorities Progress Reports | Office of the CAO | Strategy and Transformation |
| Summer Maintenance (Transportation) | <ul style="list-style-type: none"> Roads Dust Suppressant Street Sweeping Culvert Replacements Catch-basin Cleaning Pavement Painting | Public Works | Transportation Operations |
| Township Events and Marketing | <ul style="list-style-type: none"> Beerfest Victoria Day Cultural Gala Community Events | Community Services | Heritage and Culture |
| Utility Maintenance | <ul style="list-style-type: none"> Locates Municipal Consent | Public Works | Transportation Services |
| Waste Management | <ul style="list-style-type: none"> Garbage Blue Bin Green Bin Organics Yard Waste Bag Tags Appliances | Public Works | Environmental Services |
| Water Operations, Maintenance and Monitoring | <ul style="list-style-type: none"> Watermain Water Systems Well Sites Flushing Swabbing Inspections Hydrants Drinking Water Quality Standards Residuals Appointments Water Meter Quality Consumption | Public Works | Environmental Services |
| Wastewater Operations, Maintenance and Monitoring | <ul style="list-style-type: none"> Sanitary Sewers Service Laterals Pumping Station Grinder Pump Odor Backup Inspections | Public Works | Environmental Services |
| Winter Maintenance (Transportation) | <ul style="list-style-type: none"> Roads Snow removal Sidewalk Snow Removal Snowplows Sand and Salt Ice | Public Works | Transportation Services |