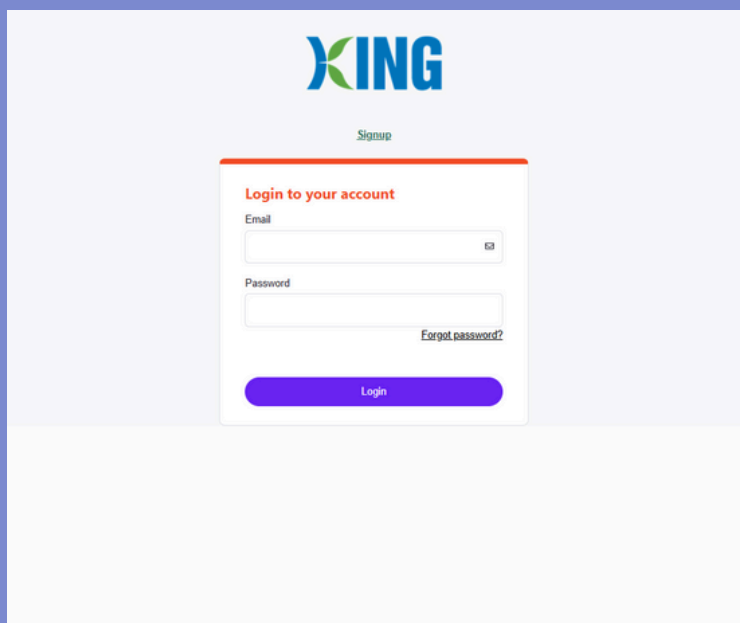


Online Withdrawal

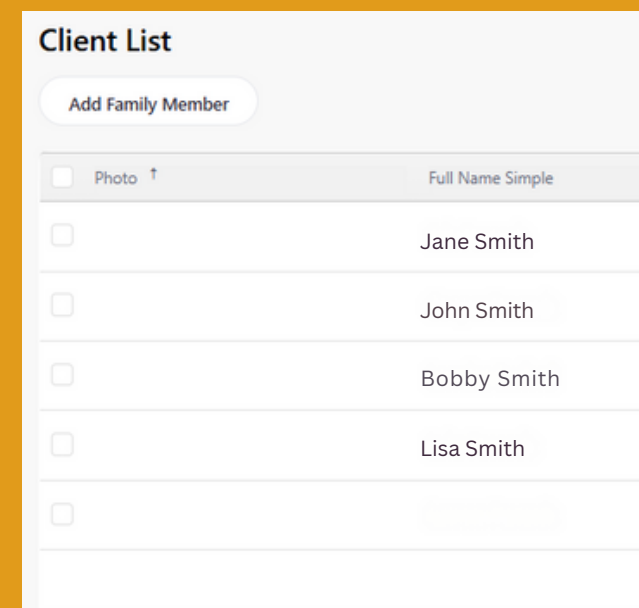
Registered Drop-in Programs

1 Login to Your Account



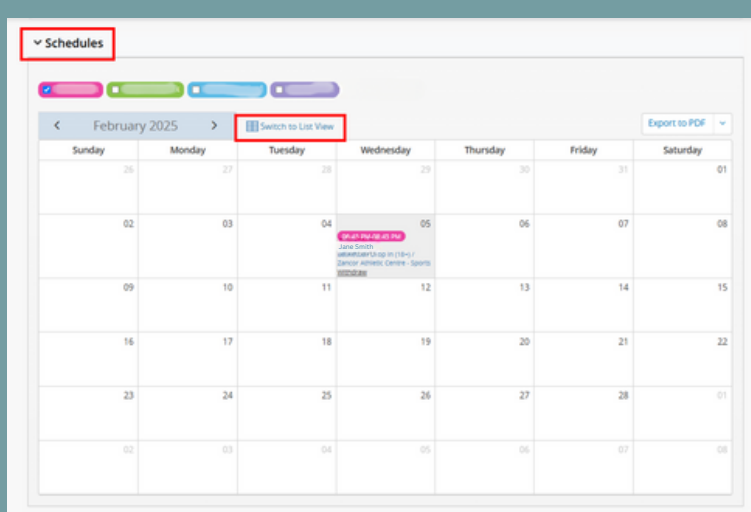
Start by logging into your Xplor Recreation Account.

2 Select the Participant's Name



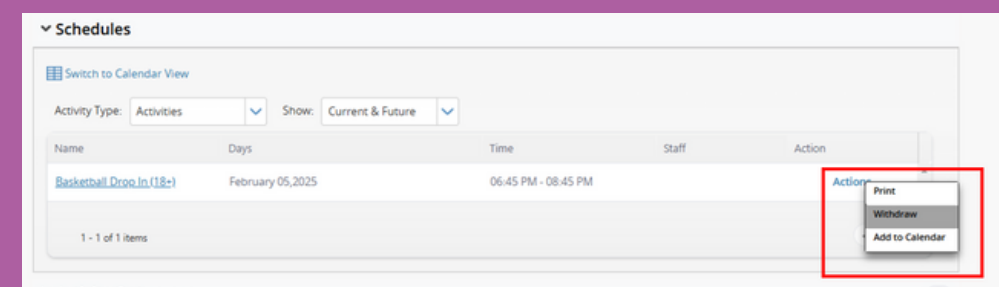
Click on the registered participant's name you are looking to withdraw from the program.

3 Go to Schedules



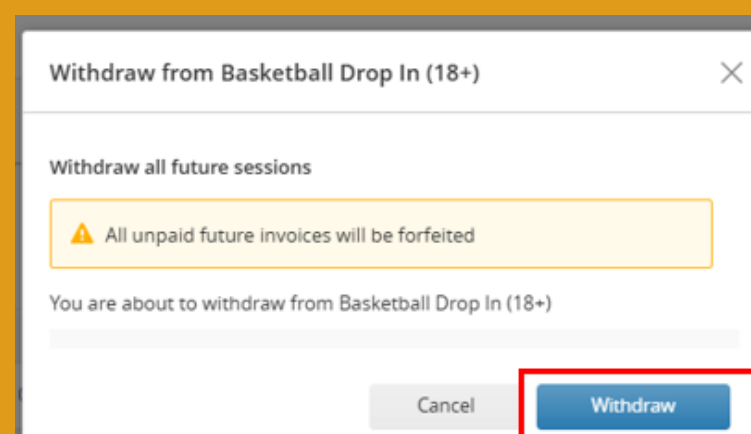
Scroll down and open the section titled 'Schedules'. Click on the link 'Switch to List View'.

4 Click on Actions



Click on 'Actions' beside the program you are looking to withdraw from. Click on 'Withdraw'.

5 Confirm Withdrawal



Click on 'Withdraw' in the withdrawal confirmation screen. You will be refunded back the way that you paid.

6 Withdrawal Complete!



Once the withdrawal is complete, a withdrawal confirmation will pop-up.



Drop-in Programs Include:
Aquafit, Drop-in Sports, Drop-in Playgroup and Fitness Classes

Need Help? Email communityservices@king.ca